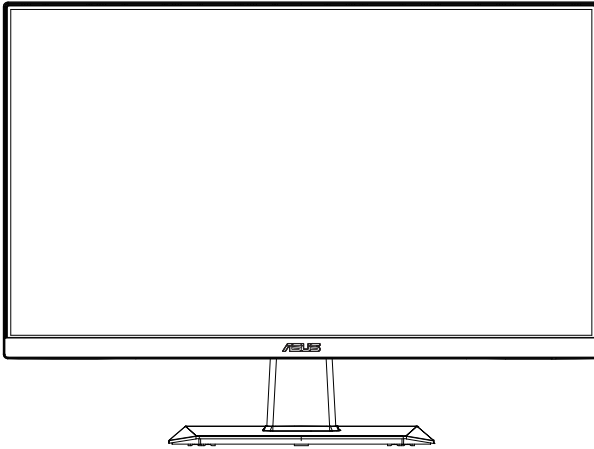


ASUS®

**VA24ECE Series
LCD Monitor**

User Guide



HDMI™
HIGH-DEFINITION MULTIMEDIA INTERFACE

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TCO certified

A third-party certification according to ISO 14024



Toward sustainable IT products



Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

This product is a better choice. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://www.tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

Notices

Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian Department of Communications Statement

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital apparatus complies with Canadian ICES-003.



Safety information

- Before setting up the monitor, carefully read all the documentation that came with the package.
- To prevent fire or shock hazard, never expose the monitor to rain or moisture.
- Never try to open the monitor cabinet. The dangerous high voltages inside the monitor may result in serious physical injury.
- If the power supply is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- Before using the product, make sure all cables are correctly connected and the power cables are not damaged. If you detect any damage, contact your dealer immediately.
- Slots and openings on the back or top of the cabinet are provided for ventilation. Do not block these slots. Never place this product near or over a radiator or heat source unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Use the appropriate power plug which complies with your local power standard.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Avoid dust, humidity, and temperature extremes. Do not place the monitor in any area where it may become wet. Place the monitor on a stable surface.
- Unplug the unit during a lightning storm or if it will not be used for a long period of time. This will protect the monitor from damage due to power surges.
- Never push objects or spill liquid of any kind into the slots on the monitor cabinet.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100 ~ 240V AC.
- The socket-outlet shall be installed near the equipment and shall be easily accessible
- If you encounter technical problems with the monitor, contact a qualified service er.
- Provide an earthing connection before the mains plug is connected to the mains. And, when disconnecting the earthing connection, be sure to disconnect after pulling out the mains plug from the mains.

Declaration of Conformity

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment, these harmonized standards published under Directives of Official Journal of the European Union.

WEEE Symbol Statement

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



WARNING

Usage of other than specified head- or earphones can result in hearing loss due to excessive sound pressures.

Please confirm the distribution system in building installation shall provide the circuit breaker rated 120/240V, 20A (maximum).

If provided with a 3-pin attachment plug on the power cord, plug the cord into a grounded (earthed) 3-pin outlet. Do not disable the power cord grounding pin, for example, by attaching a 2-pin adapter. The grounding pin is an important safety feature.

Stability Hazard.

The product may fall, causing serious personal injury or death. To prevent injury, this product must be securely attached to the floor/wall in accordance with the installation instructions.

A product may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

ALWAYS use cabinets or stands or installation methods recommended by the manufacturer of the product set.

ALWAYS use furniture that can safely support the product.

ALWAYS ensure the product is not overhanging the edge of the supporting furniture.

ALWAYS educate children about the dangers of climbing on furniture to reach the product or its controls.

ALWAYS route cords and cables connected to your product so they cannot be tripped over, pulled or grabbed.

NEVER place a product in an unstable location.

NEVER place the product on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the product to a suitable support.

NEVER place the product on cloth or other materials that may be located between the product and supporting furniture.

NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the product or furniture on which the product is placed.

If the existing product is going to be retained and relocated, the same considerations as above should be applied.

Care & Cleaning

- Before you lift or reposition your monitor, it is better to disconnect the cables and power cord. Follow the correct lifting techniques when positioning the monitor. When lifting or carrying the monitor, grasp the edges of the monitor. Do not lift the display by the stand or the cord.
- Cleaning. Turn your monitor off and unplug the power cord. Clean the monitor surface with a lint-free, non-abrasive cloth. Stubborn stains may be removed with a cloth dampened with mild cleaner.
- Avoid using a cleaner containing alcohol or acetone. Use a cleaner intended for use with the LCD. Never spray cleaner directly on the screen, as it may drip inside the monitor and cause an electric shock.

The following symptoms are normal with the monitor:

- The screen may flicker during the initial use due to the nature of the fluorescent light. Turn off the Power Switch and turn it on again to make sure that the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- When the same image is displayed for hours, an afterimage of the previous screen may remain after switching the image. The screen will recover slowly or you can turn off the Power Switch for hours.
- When the screen becomes black or flashes, or cannot work anymore, contact your dealer or service center to fix it. Do not repair the screen by yourself!

Conventions used in this guide



WARNING: Information to prevent injury to yourself when trying to complete a task.



CAUTION: Information to prevent damage to the components when trying to complete a task.



IMPORTANT: Information that you **MUST** follow to complete a task.



NOTE: Tips and additional information to aid in completing a task.

Where to find more information

Refer to the following sources for additional information and for product and software updates.

1. **ASUS websites**

The ASUS websites worldwide provide updated information on ASUS hardware and software products. Refer to <http://www.asus.com>

2. **Optional documentation**

Your product package may include optional documentation that may have been added by your dealer. These documents are not part of the standard package.

Takeback Services

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for our customers to be able to responsibly recycle our products, batteries and other components as well as the packaging materials.

Please go to <http://csr.asus.com/english/Takeback.htm> for detail recycling information in different region.

1.1 Welcome!

Thank you for purchasing the ASUS® LCD monitor!

The latest widescreen LCD monitor from ASUS provides a crisper, broader, and brighter display, plus a host of features that enhance your viewing experience.

With these features, you can enjoy the convenience and delightful visual experience that the monitor brings you!

1.2 Package contents

Check your package for the following items:

- ✓ LCD Monitor
- ✓ Monitor Base
- ✓ Quick Start Guide
- ✓ Warranty Card
- ✓ 1x Power Cord *
- ✓ 1x HDMI Cable (optional) *
- ✓ 1x Type-C Cable (optional)

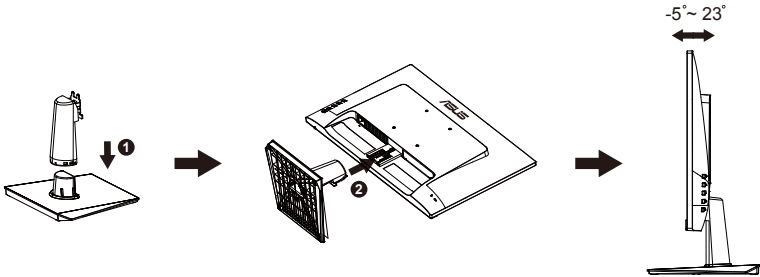


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- If any of the above items is damaged or missing, contact your retailer immediately.
 - * Also the Replaceable parts required by the TCO Certified.
-

1.3 Assembling the monitor

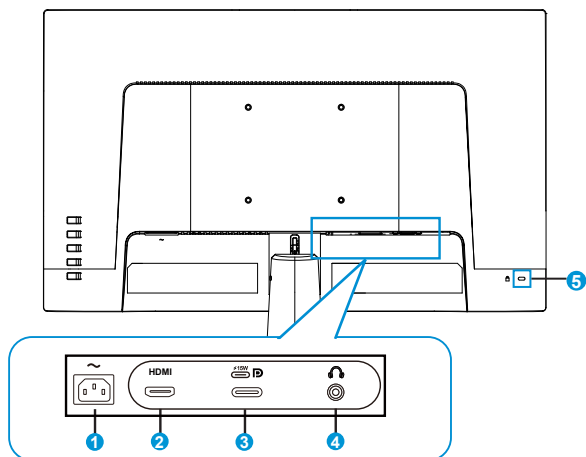
To assemble the monitor:

1. Place the monitor stand base on a stable table top, Slide the monitor stand body in the correct direction down onto the stand base.
2. Align the stand assembly bracket to the monitor groove. Insert the bracket towards monitor until it locks in place.
3. Adjust the monitor to the angle that is most comfortable for you.



1.4 Connect cables

1.4.1 Rear of the LCD monitor

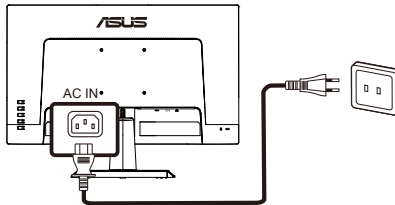


1. AC-IN Port
2. HDMI Port
3. USB Type-C Port
4. Audio out
5. Kensington Lock

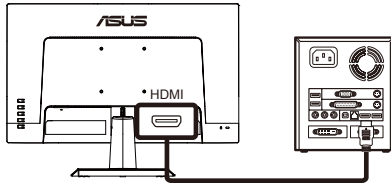
Installation

1. Turn off your computer and unplug your computer's power cord.
2. Connect the signal cable to the HDMI (optional) input socket of the monitor, and the HDMI (optional) (optional) output socket of the graphics card on the computer. Then tighten the thumbscrews on the signal cable connector.
3. USB Type C Cable (Optional, USB Type C input models only)
Connect one end of the USB type C cable (optional) to your computer and connect the other end to your electric devices.
4. Insert the monitor power cable into the power port at the back of the monitor.
5. Plug the power cords of your computer and your monitor into a nearby electrical outlet.

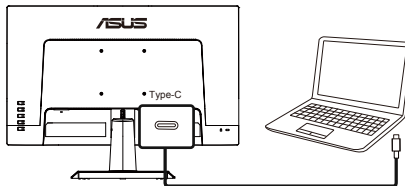
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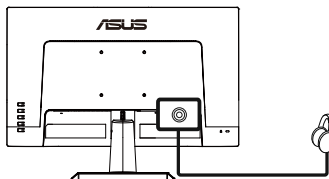
B



or



or



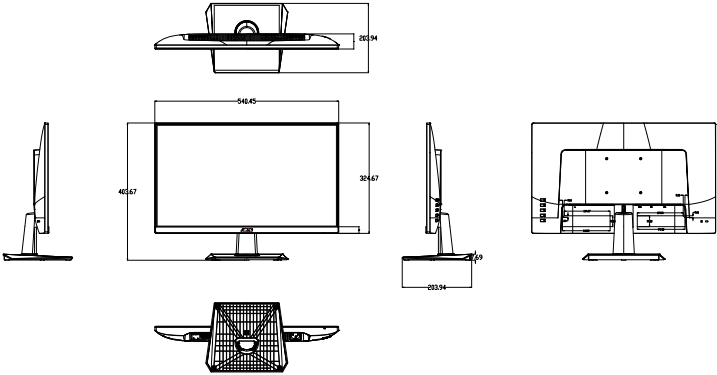


-
- POWER CORD specifications refer to page v.
 - For the installation of replaceable parts, please refer to the above installation instructions.
 - Users may go to the local service network to replace /purchase the qualified replaceable parts.
 - For local service centers and service contacts, please refer to **<https://www.asus.com/support>**
-

1.4.2 Six sides figure

ASUS VA24ECE Series

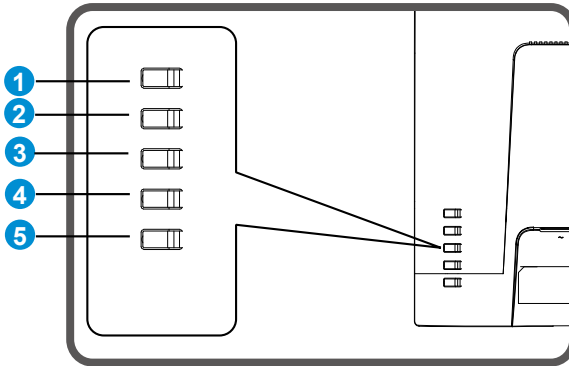
UNIT:mm(inch)



1.5 Monitor introduction

1.5.1 Using the Controls button

Use the control button on the back of the monitor to adjust the image settings.



1. Menu Button / Close:
 - Press this Button enter the OSD menu.
 - Exit the OSD menu.
 - Return to previous menu.
 - Key Locked Hot key(*Note1)
2. Close / Return Button:
 - Exit the OSD menu.
 - Enter/select the icon (function) highlighted while the OSD is activated.
3. Input source hot key/Increase value:
 - Add or Increase value
 - Input source hot key
4. Brightness hot key/Decrease value:
 - Next Item or Decrease value
 - Brightness hot key
5. Power Button:
 - Power on/off monitor when monitor is power off/on.

2.1 Detaching the arm/stand (for VESA wall mount)

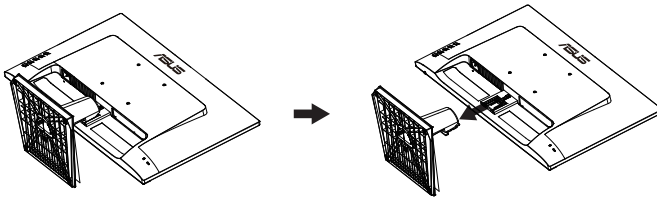
The detachable stand of this monitor is specially designed for VESA wall mount.

To detach the arm/stand

1. Disconnect power and signal cables. Carefully put the front of the monitor face down on a clean table.
2. Remove the base/stand from the monitor.



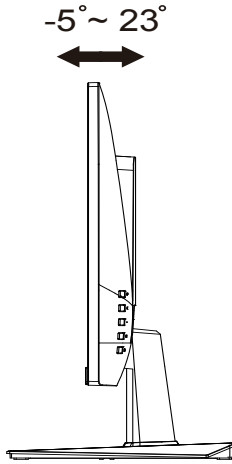
- We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.



- The VESA wall mount kit (100 x 100 mm) is purchased separately.
- Use only the UL Listed Wall Mount Bracket with minimum weight/load 12 kg (Screw size: M4 x 10 mm).

2.2 Adjusting the monitor

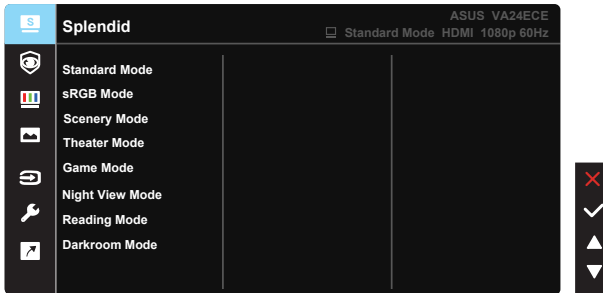
- For optimal viewing, we recommend that you look at the full face of the monitor, then adjust the monitor to the angle that is most comfortable for you.
- Hold the stand to prevent the monitor from falling when you change its angle.
- You can adjust the monitor's angle from $+23^\circ$ to -5° .



It is normal that the monitor slightly shakes while you adjust the viewing angle.

3.1 OSD (On-Screen Display) menu

3.1.1 How to reconfigure

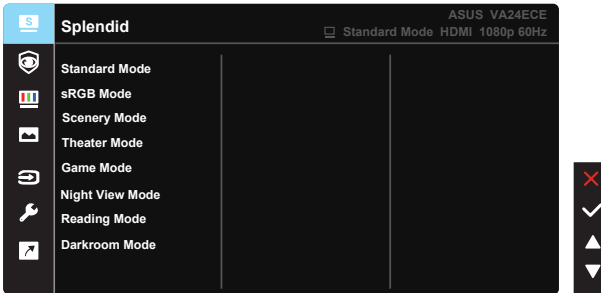


1. Press the MENU button to activate the OSD menu.
2. Press the ▼ and ▲ buttons to toggle between options in the Menu. As you move from one icon to another, the option name is highlighted.
3. To select the highlighted item on the menu press the Center key.
4. Press the ▼ and ▲ buttons to select the desired parameter.
5. Press the Center key to enter the slide bar and then use the ▼ or ▲ buttons, according to the indicators on the menu, to make your changes.

3.1.2 OSD Function Introduction

1. Splendid

This function contains eight sub-functions that you can select for your preference. Each mode has the Reset selection, allowing you to maintain your setting or return to the preset mode.

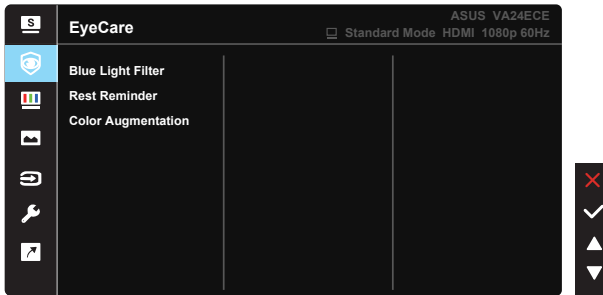


- **Standard Mode:** This is the best choice for document editing with SPLENDID™ Video Intelligence Technology.
- **sRGB Mode:** This is the best choice for viewing photos and graphics from PCs.
- **Scenery Mode:** This is the best choice for scenery photo displaying with SPLENDID™ Video Intelligence Technology.
- **Theater Mode:** This is the best choice for movie watching with SPLENDID™ Video Intelligence Technology.
- **Game Mode:** This is the best choice for game playing with SPLENDID™ Video Intelligence Technology.
- **Night View Mode:** This is the best choice for playing dark-scene game or watching dark-scene movie with SPLENDID™ Video Intelligence Technology.
- **Reading Mode :** This is the best choice for book reading.
- **Darkroom Mode :** This is the best choice for a weak ambient light environmen.



-
- In the Standard Mode, the Saturation, SkinTone, Sharpness, and ASCR functions are not user-configurable.
 - In the sRGB, the Saturation, Color Temp., SkinTone, Sharpness, Brightness, Contrast and ASCR functions are not user-configurable.
 - In the Reading Mode, the Saturation, SkinTone, ASCR, contrast, and Color Temp functions are not user-configurable.
-

2. EyeCare



- **Blue Light Filter:** In this function, you can adjust the blue light filter from 0 to max. 0: no changes; Max: The higher the level, the less blue light is scattered. When blue light filter is activated, the default settings of Standard Mode will be automatically imported. Besides maximum level, the brightness is user-configurable. Maximum is the optimized setting. It is compliance with TUV low blue light certification*. The brightness function is not user configurable.



-
- When the user adjusts blue light filter bar to maximum level.
 - *When color augmentation is in default value (50).
-

- **Rest Reminder:** This function provides you a rest reminder according to how long you set for your working time. For example, a user sets 60 minutes working time and there will be a pop up reminder appeared on the upper left corner of the monitor for 5 seconds. Press any key to make this reminder OSD disappeared.



-
- When this function is enable, the following functions are not available: Splendid Demo Mode, GamePlus and QuickFit.
-

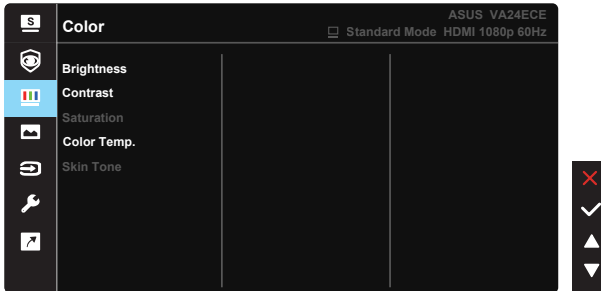
- **Color Augmentation:** The adjusting range of color enhancement is from 0 to 100.



-
- This function is not available in sRGB mode under Splendid.
 - This function is not available when Reddish or Yellowish is selected in the Skin Tone menu.
-

3. Color

Select the image color you like from this function.



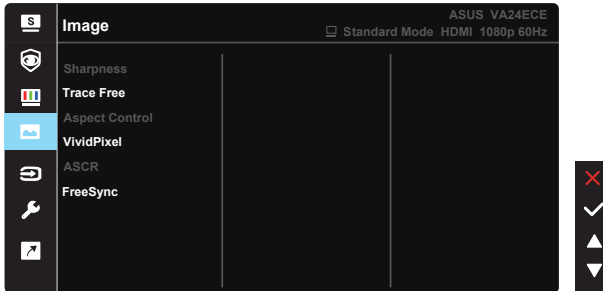
- **Brightness:** The adjusting range is from 0 to 100.
- **Contrast:** The adjusting range is from 0 to 100.
- **Saturation:** The adjusting range is from 0 to 100.
- **Color Temp.:** Contains three preset color modes (**Cool**, **Normal**, **Warm**) and **User Mode**.
- **Skin Tone:** Contains three color modes including **Reddish**, **Natural**, and **Yellowish**.



-
- In the User Mode, colors of R (Red), G (Green), and B (Blue) are user-configurable; the adjusting range is from 0 ~ 100.
-

4. Image

You can adjust the image Sharpness, Trace Free, Aspect Control, VividPixel, ASCR and FreeSync from this main function.



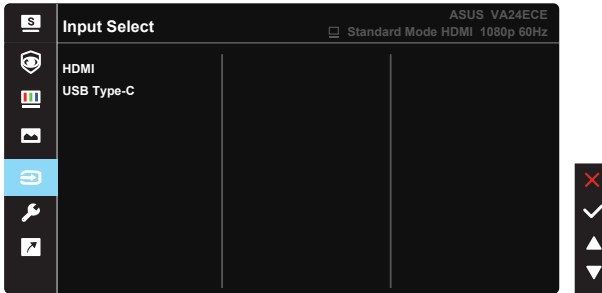
- **Sharpness:** Adjusts the picture sharpness. The adjusting range is from 0 to 100.
- **Trace Free:** Speeds up the response time by Over Drive technology. The adjusting range is from lower 0 to faster 100.
- **Aspect Control:** Adjusts the aspect ratio to “Full”, “4:3”.
- **VividPixel:** ASUS Exclusive Technology that brings lifelike visuals for crystal-clear and detail-oriented enjoyment. The adjusting range is from 0 to 100.
- **ASCR:** Select **ON** or **OFF** to enable or disable dynamic contrast ratio function.
- **FreeSync:** It can allow a FreeSync supported graphics source to dynamically adjust display refresh rate based on typical content frame rates for power efficient, virtually stutter free and low-latency display update.



-
- 4:3 is only available when input source is in 4:3 format.
-

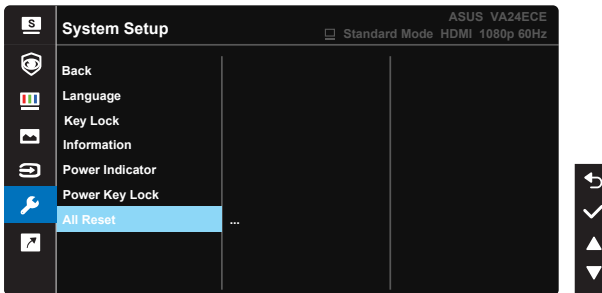
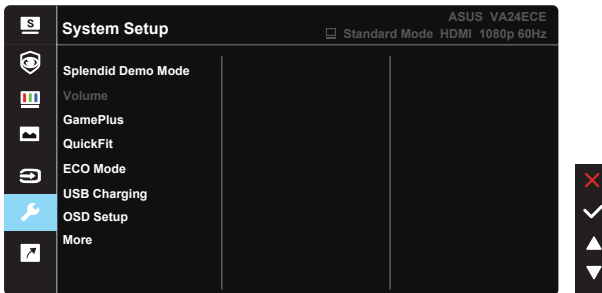
5. Input Select

Select the input source from **HDMI**, **USB Type-C** input signal.



6. System Setup

Adjusts the system configuration.

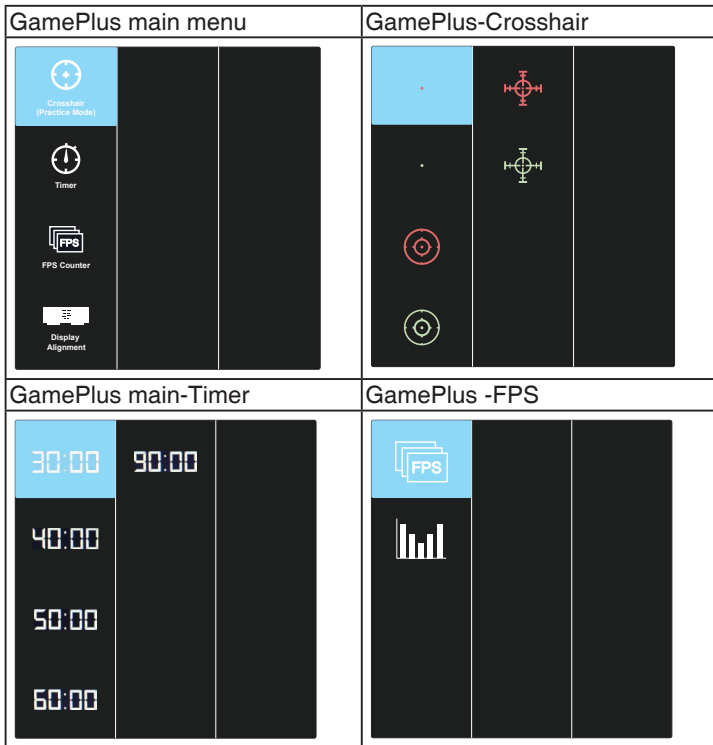


- **Splendid Demo Mode:** Activate the demo mode for the Splendid function.
- **Volume:** Adjust the volume settings to your preference.

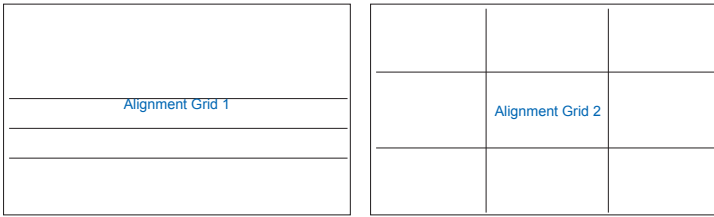
- **GamePlus:** The GamePlus Function provides a toolkit and creates a better gaming environment for users when playing different types of games. Particularly, Aimpoint function is specially designed for new gamers or beginners interested in First Person Shooter (FPS) games.

To active GamePlus:

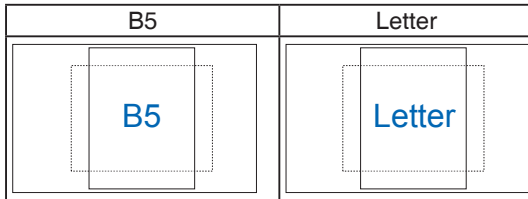
- Select **ON** to enter the GamePlus main menu.
- Press ◀ and ▶ to select between Crosshair, Timer, FPS Counter, Display Alignment, Snellen Chart, Amsler Grid and Astigmatism function.
- Press Center key to confirm the function you choose. Press ◀ to go back. Press ▶ to go off, and exit.



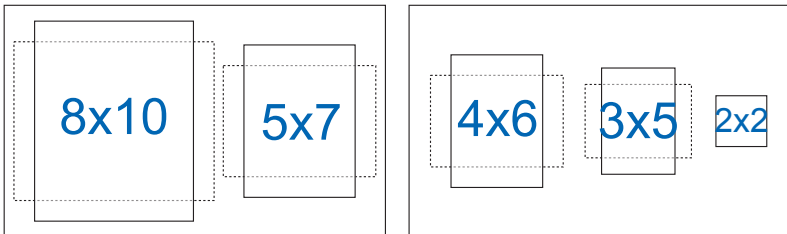
- **QuickFit:** contains three patterns: (1) Grid (2) Paper size (3) Photo size.
 1. Grid pattern: Facilitates designers and users to organize content and layout on one page and achieve a consistent look and feel.



2. Paper size: Provides users to view their documents in real size on the screen.



3. Photo size: Provides photographers and other users to accurately view and edit their photos in real size on the screen.

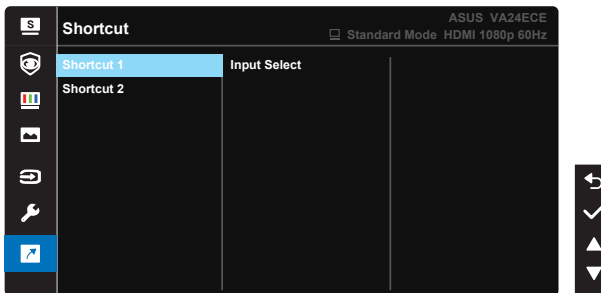


- **ECO Mode:** Activate the ecology mode for power saving.
- **USB Charging:** Turn On/Off USB charging function during the standby mode.
- **OSD Setup:** Adjusts the **OSD Timeout**, **DDC/CI**, and **Transparency** of the OSD screen.
- **More:** Return the next page of System Setting.
- **Back:** Return the previous page of System Setting.

- **Language:** Select OSD language. The selections are: **English, French, German, Spanish, Italian, Dutch, , Russian, Poland, Czech, Croacia, Hungary, Romania, Portugal, Turkey, Simplified Chinese, Traditional Chinese, Japanese, Korean, Persian, Thai, Indonesian.**
- **Key Lock:** Disable all key functions. Pressing the second button on the right for more than five seconds to disable key lock function.
- **Information:** Displays the monitor information.
- **Power Indicator:** Turn the power LED indicator on/off.
- **Power Key Lock:** To disable / enable power key
- **All Reset:** Selects “Yes” to revert all settings to the factory default mode.

7. Shortcut

Selecting this option allows you to set one shortcut key.




- **Shortcut 1:** User can select from “Blue Light Filter” “Splendid”, “Brightness”, “Contrast”, “Input Select”, “Color Temp.”, “QuickFit”, “GamePlus”, and set as shortcut key. The default setting is Input Select.
- **Shortcut 2:** User can select from “Blue Light Filter” “Splendid”, “Brightness”, “Contrast”, “Input Select”, “Color Temp.”, “QuickFit”, “GamePlus”, and set as shortcut key. The default setting is Brightness.

3.2 Specifications

Model	VA24ECE
Panel Size	23.8"W
Max. Resolution	1920x1080
Brightness (Typ.)	250cd/m ²
Intrinsic Contrast Ratio (Typ.)	1000:1
Viewing Angle (CR>10)	178°(V) /178°(H)
Display Colors	16.7 M(6bit+FRC)
Response Time	5ms (G To G)
Satellite Speaker	No
Earphones	Yes
Sound from HDMI/Type-C	Yes
HDMI input	Yes
Type-C input	Yes
D-sub input	No
DVI input	No
Audio Line-in	No
Power ON Consumption	< 18W*
Note	*Measuring a screen brightness of 200 nits without audio/USB/ Card reader connection
Chassis Colors	Black
Power saving mode	< 0.5W
Power off mode	< 0.3W
Tilt	-5° ~ +23°
VESA Wall Mounting	Yes (100mm x 100mm)
Phys. Dimension with stand (WxHxD)	540.45mm x 403.67mm x 203.94mm
Phys. Dimension without stand (WxHxD) (For VESA Wall Mount)	540.45mm x 324.67mm x 44.4mm
Box Dimension (WxHxD)	559mm x 415mm x 127mm
Net Weight (Esti.)	3.75 kg
Gross Weight (Esti.)	5.70 kg
Voltage Rating	AC 100~240V(Built-in)
Temperature(operation)	0 C ~40 C

3.3 Troubleshooting (FAQ)

Problem	Possible Solution
Power LED is not ON	<ul style="list-style-type: none">• Press the  button to check if the monitor is in the ON mode.• Check if the power cord is properly connected to the monitor and the power outlet.• Check Power Indicator function in main menu OSD. Select "ON" to turn on power LED.
The power LED lights amber and there is no screen image	<ul style="list-style-type: none">• Check if the monitor and the computer are in the ON mode.• Make sure the signal cable is properly connected the monitor and the computer.• Inspect the signal cable and make sure none of the pins are bent.• Connect the computer with another available monitor to check if the computer is properly working.
Screen image is too light or dark	<ul style="list-style-type: none">• Adjust the Contrast and Brightness settings via OSD.
Screen image bounces or a wave pattern is present in the image	<ul style="list-style-type: none">• Make sure the signal cable is properly connected to the monitor and the computer.• Move electrical devices that may cause electrical interference.
Screen image has color defects (white does not look white)	<ul style="list-style-type: none">• Inspect the signal cable and make sure that none of the pins are bent.• Perform Reset via OSD.• Adjust the R/G/B color settings or select the Color Temperature via OSD.

3.4 Supported Timing List

PC Timing

H Pixels	V Pixels	Frame Rate	HDMI	Type-c
720	400	70	V	V
640	480	60	V	V
640	480	67	V	V
640	480	72	V	V
640	480	75	V	V
800	600	56	V	V
800	600	60	V	V
800	600	72	V	V
800	600	75	V	V
832	624	75	V	V
1024	768	60	V	V
1024	768	70	V	V
1024	768	75	V	V
1280	1024	75	V	V

Standard Timing

H Pixels	V Pixels	Frame Rate	HDMI	Type-c
1280	960	60	V	V
1280	1024	60	V	V
1440	900	60	V	V
1152	864	75	V	V
1280	720	60	V	V
1680	1050	60	V	V

Vedio Timing

H Pixels	V Pixels	Frame Rate	HDMI	Type-c
640	480P 4:3	59.94/60	V	V
720	480P 4:3	59.94/60	V	V
720	480P 16:9	59.94/60	V	V
720	576P 4:3	50	V	V
720	576P 16:9	50	V	V
1280	720P 16:9	50	V	V
1280	720P 16:9	59.94/60	V	V
1440	480P 4:3	59.94/60	V	V
1440	480P 16:9	59.94/60	V	V
1440	576P 4:3	50	V	V
1440	576P 16:9	50	V	V
1920	1080P 16:9	50	V	V
1920	1080P 16:9	59.94/60	V	V

Detail timing

H Pixels	V Pixels	Frame Rate	HDMI	Type-c
1920	1080	60	V	V
1920	1080	75	V	V