Jabra

Elite 4 Active

Jabra GN

User manual

GN Making Life Sound Better

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Made in China

MODEL: OTE160R/OTE160L/
CPB160

Declaration of Conformity can be found on
www.jabra.com/doc

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1. Welcome

Thank you for using the Jabra Elite 4 Active. We hope you will enjoy it!

Jabra Elite 4 Active features

- Powerful bass and customizable sound for life on the go.
- 4-mic technology for clearly better calls.
- Sleek Danish design, with a premium finish.
- HearThrough lets you hear what's going on around you.
- Up to 7 hours battery in the buds, and a total of 28 hours with the case.
- Mono mode lets you use either earbud while the other charges.
- Engineered for noise-isolation.
- IP55-rated rainproof protection, plus 2-year warranty*.
- Alexa** on press. Press to ask Alexa, plus one-touch Spotify playback***.

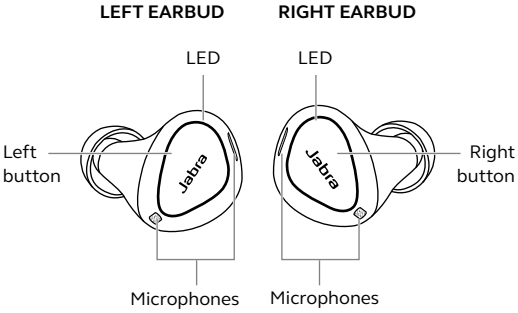
** Against failure from dust and water with Jabra Sound+ app registration*

*** Alexa voice assistant and features only available for Android version 6.0 or higher*

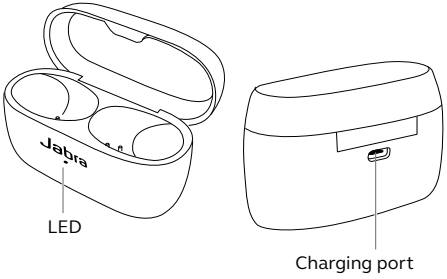
**** Instant Alexa activation and one-touch Spotify playback compatible with Android only*

2. Jabra Elite 4 Active overview

Jabra Elite 4 Active earbuds

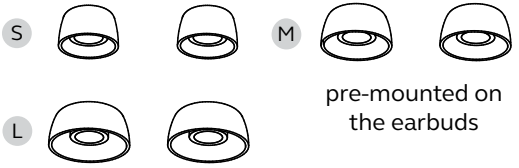


Charging case

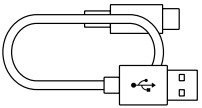


2.1 Included accessories

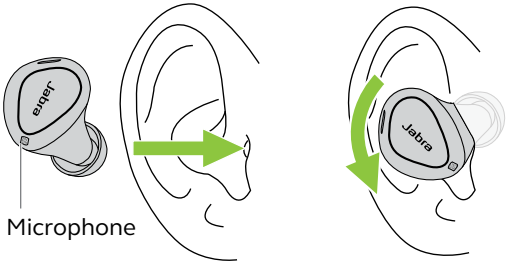
EarGels



USB-C charging cable



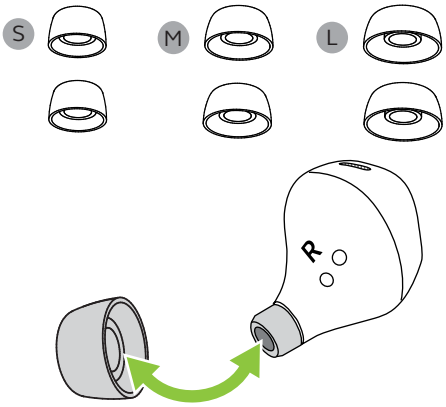
3. How to wear



Carefully insert each earbud into your ear. Position the microphones on the earbuds towards your mouth.

3.1 Changing EarGels

For the optimal audio experience, it is recommended to try each of the different EarGel sizes. The fit should feel light and comfortable in your ear. The medium EarGels are pre-mounted on the earbuds.



4. How to charge

The Jabra Elite 4 Active offers up to 7 hours of battery and up to 28 hours with the charging case and fast charge.

4.1 Charging the earbuds

Place the earbuds in the charging case and close the lid. It takes up to 2 hours to fully recharge the earbuds.

When the charging case lid is opened with the earbuds inside, the LEDs on the earbuds will light up red, yellow or green to indicate the battery status of the earbuds. The LED on the front of the charging case indicates the battery status of the charging case.

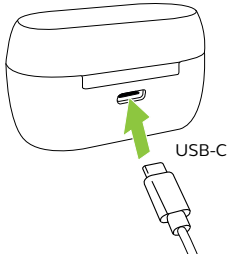
4.2 Fast charge the earbuds

Placing the earbuds in the charging case for 10 minutes when they are at low battery will fast charge the earbuds, offering up to 60 minutes of battery. Fast charging the earbuds requires that the charging case has a minimum of 30% battery.

You can see the current battery status of the earbuds using the Jabra Sound+ app.

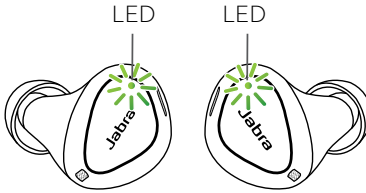
4.3 Charging the charging case using USB

Plug the supplied USB-C charging cable into the charging case and a USB-A power supply or wall charger. It takes up to 3.5 hours to fully charge the earbuds and the charging case (depending on the charger used).



It is recommended to use a power supply with 5V +-0.25V and maximum charging current below 2A. It is not recommended to charge the earbuds or charging case using a wall charger with a higher voltage.

5. What the LEDs mean



EARBUD STATUS

- High battery
- Medium battery
- Low battery
- Power off
- Pairing
- Resetting/ Firmware updating

BATTERY STATUS WHEN OPENING CHARGING CASE

- High battery
- Medium battery
- Low battery
- Critically low battery (earbuds not charging)

CHARGING CASE STATUS
WHEN CONNECTED
WITH USB CABLE

High battery

Medium battery

Low battery

Fully charged

6. How to pair

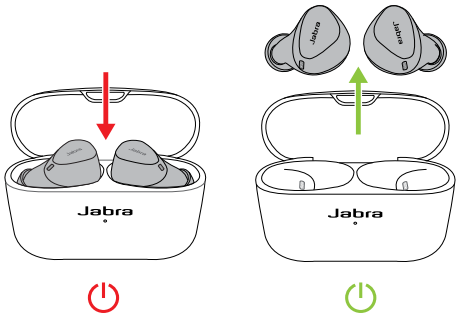
6.1 Pairing with a mobile device

1. Power on the earbuds by removing them from the charging case. Alternatively, press the **Left** and **Right** buttons to power the earbuds on.
2. Press and hold (3 sec) the **Left** and **Right** buttons simultaneously until the earbud LED flashes blue. The earbuds will now be ready to pair to your phone.
3. Go to the Bluetooth settings on your smartphone and select the Jabra Elite 4 Active from the list of available devices to complete the pairing.

7. How to use

7.1 Power the earbuds on/off

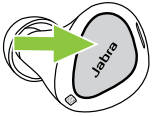
Place the earbuds in the charging case to power off. Remove the earbuds from the charging case to power on.

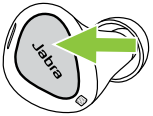


To power off the earbuds manually, press both the **Left** and **Right** buttons simultaneously. To power off an earbud in mono mode, press and hold the button on the earbud for 5 seconds.

To power on the left or right earbud manually, press the **Left** or **Right** button.

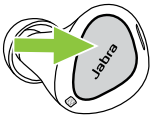
7.2 Music controls

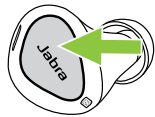




Left earbud	Function	Right earbud
	Play/pause music	Press the **Right** button when not on a call
	Volume up	Press and hold the **Right** button
Press and hold the **Left** button	Volume down	
	Next track	Double-press the **Right** button when listening to music
	Restart track or previous track	Triple-press the **Right** button when listening to music Repeat to skip to the previous track

7.3 Call controls





Left earbud	Function	Right earbud
Press the **Left** or **Right** button	Answer call	Press the **Left** or **Right** button
Double-press the **Left** or **Right** button	End/reject call	Double-press the **Left** or **Right** button
Press the **Left** or **Right** button	Mute/unmute microphone	Press the **Left** or **Right** button
	Volume up	Press and hold the **Right** button
Press and hold the **Left** button	Volume down	

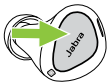
7.4 Voice assistant controls

Left button	Voice assistant	
	Activate Voice assistant (Siri, Google Assistant, Amazon Alexa*)	Double-press the **Left** button when not on a call

* *Alexa voice assistant and features only available for Android version 6.0 or higher*

7.5 Active Noise Cancellation

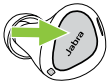
Active Noise Cancellation (ANC) counters noise by detecting and analyzing the pattern of incoming sound, and then generating an anti-noise signal to cancel noise out. As a result, you experience a reduced level of surrounding noise during music and media playback.

Left button	Active Noise Cancellation	
	Cycle between HearThrough, ANC and Off	Press the **Left** button when not on a call

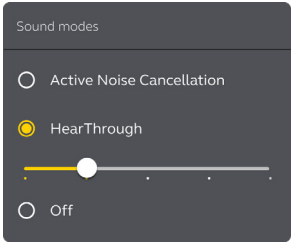
ANC is disabled by default and can enabled and personalized using the Jabra Sound+ app. A firmware update may be required to enable ANC.

7.6 HearThrough

HearThrough lets you pay attention to your surroundings and engage in conversation, when not on a call, without needing to remove the earbuds. The microphones pick up surrounding sounds and transmit them to the speakers.

Left button	HearThrough	
	Cycle between HearThrough, ANC and Off	Press the **Left** button when not on a call

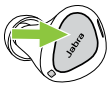
HearThrough can be adjusted using the Jabra Sound+ app. A firmware update may be required to adjust HearThrough.



7.7 One-touch Spotify playback

When configured using the Jabra Sound+ app on an Android device, it is possible to control one-touch Spotify playback using the left earbud.

One-touch Spotify playback is off by default and is available for Android devices.

Left button	Spotify	
	Resume last played Spotify song	Double-press the **Left** button when not listening to music or on a call
	Play Spotify recommended song	Double-press the **Left** button when Spotify is open

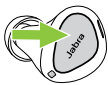
7.8 Sidetone

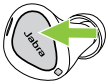
Sidetone enables you to hear your own voice when you are on a call. The benefit of Sidetone is that it enables you to determine how loud you are speaking.

Sidetone is on by default during calls and can be turned on/off using the Jabra Sound+ app.

7.9 Mono earbud mode

The right or left earbud can be used individually for music playback or for calls. To activate mono earbud mode, place the unused earbud into the charging case.

Left button	Left earbud only	
	Play/pause music	Press the **Left** button when listening to music
	Answer call	Press the **Left** button
	End/reject call	Double-press the **Left** button
	Mute/unmute microphone	Press the **Left** button when on a call
	Activate Voice assistant or one-touch Spotify playback	Double-press the **Left** button when not on a call
	Adjust volume	Use the volume controls on the paired mobile device

Right button	Right earbud only	
	Play/pause music	Press the **Right** button when listening to music
	Answer call	Press the **Right** button
	End/reject call	Double-press the **Right** button
	Mute/unmute microphone	Press the **Right** button when on a call
	Next track	Double-press the **Right** button when listening to music
	Restart track or previous track	Triple-press the **Right** button when listening to music Repeat to skip to the previous track
	Adjust volume	Use the volume controls on the paired mobile device

The left and right earbuds will automatically relink when both are placed in your ears.

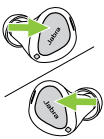
7.10 Sleep mode

To conserve battery, the earbuds will automatically power off when they are out of range of your mobile device for 15 minutes and are not in the charging case, or when they have been inactive for 30 minutes.

To power the earbuds on, press the **Left** and **Right** buttons. Alternatively, place the earbuds in the charging case and then take them back out.

7.11 Multiple call handling

The earbuds can accept and handle multiple calls at the same time.

	Multiple call handling	
	End current call and answer incoming call	Press the **Left** or **Right** button
	Reject incoming call, when on a call	Double-press the **Left** or **Right** button

7.12 Update firmware

The Jabra Elite 4 Active can be updated to the latest firmware version using the Jabra Sound+ app.

If notifications are enabled in Jabra Sound+, you will receive an automatic notification when a firmware update is available. Follow the instuctions in the app to firmware update the earbuds.

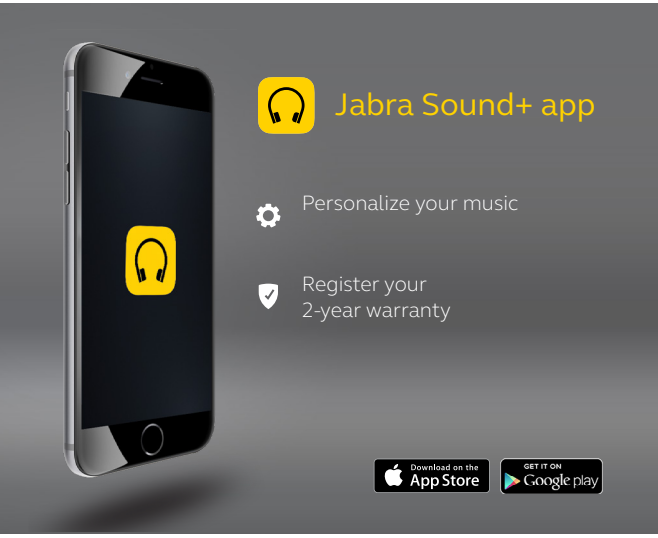
7.13 Reset the earbuds

Resetting the earbuds clears the list of paired devices and resets all settings.

1. Place both earbuds in the charging case.
2. Press and hold (10 sec) the **Left** and **Right** buttons on the earbuds simultaneously until the LEDs on the earbuds flash magenta.
3. When the LEDs stop flashing magenta the earbuds have been reset.

The earbuds will need to be re-paired to your mobile device. Remember to delete/forget the pairing in the Bluetooth menu on your mobile device.

8. Jabra Sound+ app



9. Support

9.1 FAQ

View the FAQs on Jabra.com/help/elite4active

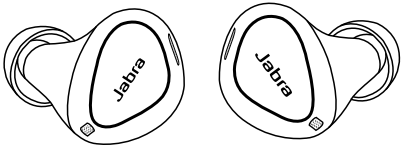
9.2 How to care for your earbuds

- Always store the earbuds in the charging case and safely protected.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the earbuds in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to store the earbuds between -20°C and 45°C (-4°F and 113°F).
- Do not store the earbuds for extended periods of time without recharging them (max. three months).
- If the earbuds or the charging case become dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.
- It is recommended to use a power supply with 5V +-0.25V and maximum charging current below 2A. It is not recommended to charge the earbuds or charging case using a wall charger with a higher voltage.

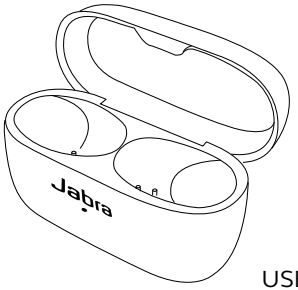
9.3 Replacement accessories

Replacement or additional accessories can be purchased online at jabra.com/accessories.

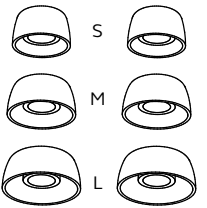
Left and right earbud set



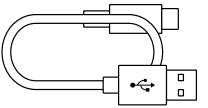
Charging case



EarGels



USB-C charging cable



9.4 Using replacement earbuds

1. Pair the replacement earbuds to your mobile device (see section 6.1)
2. Update the earbud firmware using the Jabra Sound+ app.

9.5 Using a replacement charging case

Before using a replacement charging case, it is recommended to charge it for 1 hour.