CREATIVE®

LIVE!®CAM
IP SmartHD

User's Guide
Model No: VF0820

Introduction

Keep a watch on your family, pet, home or office 24/7, even when you're not there. Creative Live!® Cam IP SmartHD gives you a live update on your phone, wherever you are. Get activity alerts, listen or talk to your kids or pets and capture moments. It's as good as being there at different places at the same time.

Package Checklist

Your Creative Live! Cam IP SmartHD package comes with the following:

- The Creative Live! Cam IP SmartHD
- USB cable
- AC power adapter
- Mounting kit
- Quick Start Guide

Minimum System Requirements

Network Connectivity

- 2.4 GHz Wi-Fi network connection

For iOS device

- iPhone® running iOS 8.0 or higher

For Android™ device

- Phone running Android 4.0 or higher

For Windows® OS

- Microsoft® Windows 7 or higher

For Mac® OS

- Mac OS X® 10.11 or higher

Registering Your Product

Registering your product ensures you receive the most appropriate service and product support available. You can register your product during installation or at register.creative.com.
Please note that your warranty rights are not dependent on registration.

More Help

For the latest news and products, please visit www.creative.com. The site also includes information on making purchases, technical help and the latest software updates.

About Your Hardware
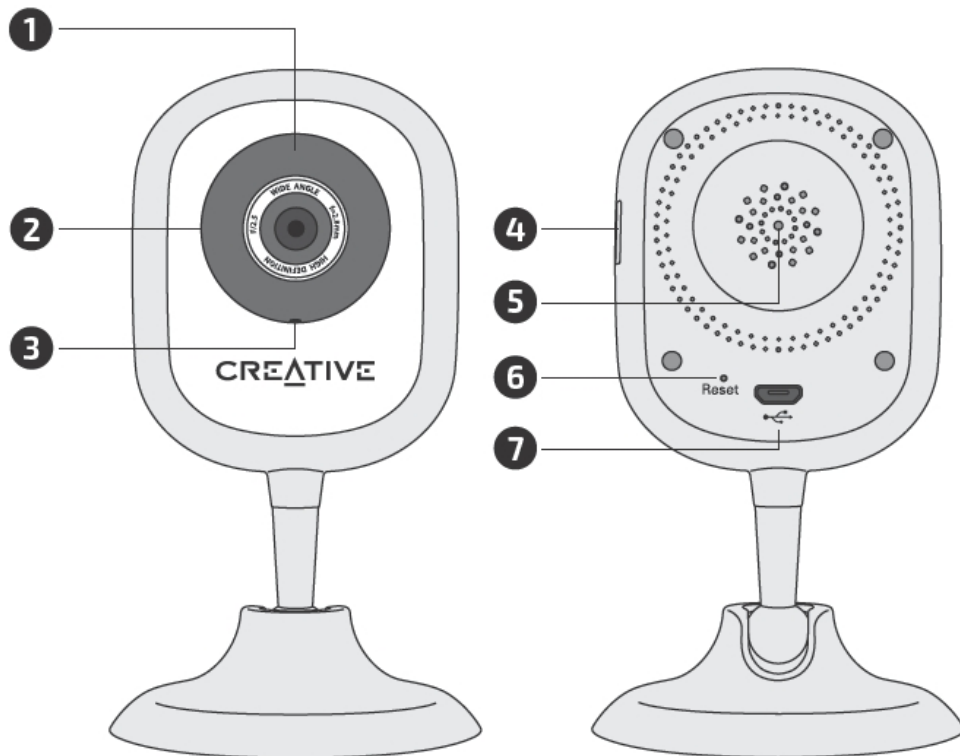
1	LED Indicator
	• **Red**: Booting • **Red (blinking)**: Ready to connect • **Blue (blinking)**: Wi-Fi connecting • **Blue**: Wi-Fi connected
2	Infrared LEDs
3	Microphone
4	microSD slot • Insert a microSD card to store video recordings
5	Speaker
6	Reset button
7	USB port

Live! Cam IP SmartHD (VF0820) – About Your Hardware

3

Setting Up Your Device

Step 1: Positioning of Live! Cam IP SmartHD

Place it upright, mount it on the wall or stick on metal surfaces with its magnetic base.

Connecting to power supply

Connect your camera directly to an AC power supply using the supplied cable and power adapter.

LED indicator:

- Red: Booting
- Red (blinking): Ready to connect

Mounting the camera
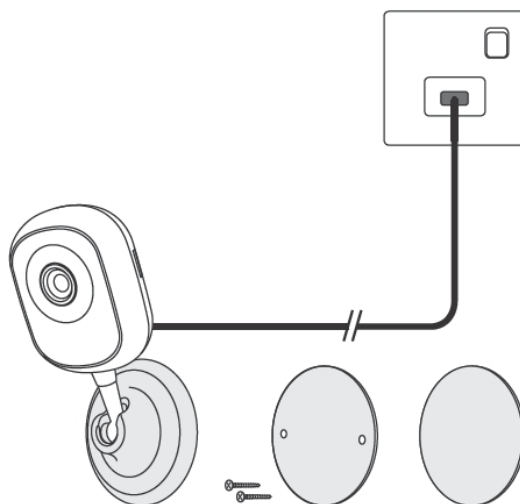
Secure the mounting plate to a flat surface using either the screws or mounting tape supplied.

Notes:

Peel off the protective film on the bottom of the camera before mounting.

Ensure the camera is mounted within reach of an AC power supply.

Step 2: Installing the Live! Cam app

1. Connect your smart device to your Wi-Fi network.
2. Install the free Creative **Live! Cam** app from the App Store or Google Play.

Notes:

Ensure you connect to a 2.4GHz Wi-Fi network.

Keep your Wi-Fi name and password ready.

Step 3: Creating an account

Open the Live! Cam app.
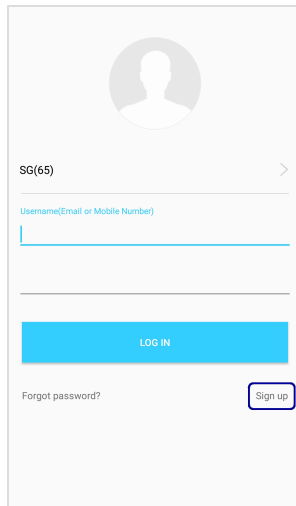
Select **Sign Up** to create a new account.
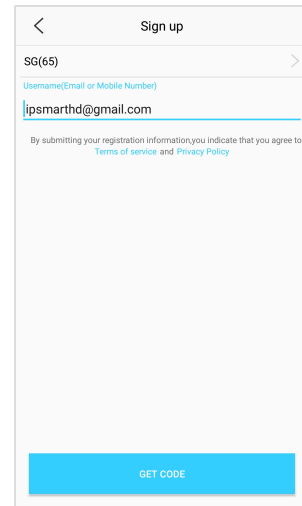
Enter your valid **Email** address OR **Phone Number**.
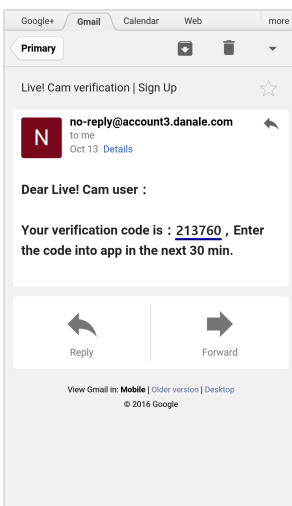
A **Verification Code** will be sent to your email or phone.
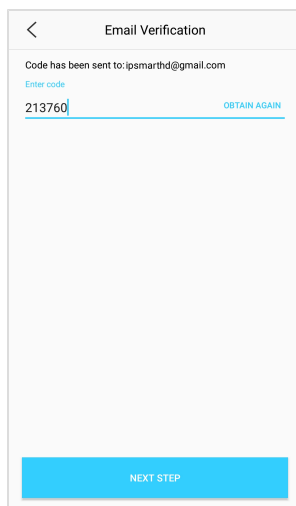
Enter the **Verification Code**.
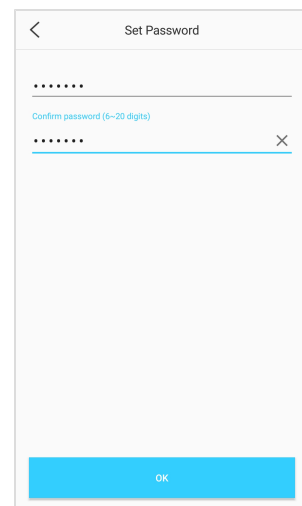
Enter your preferred **Password**.

Step 4: Adding Camera
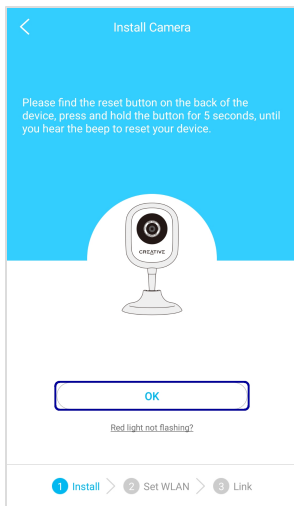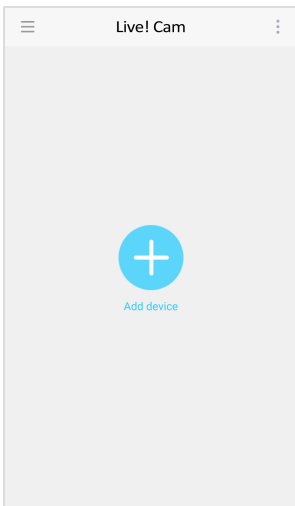
Note:

If the LED indicator is not blinking red, reset the camera. Use a pin and press the reset button at the back of your camera for 10 seconds or until you hear a sound. See **Using Your Device** *–* **Restore Factory Default Settings***.*

Via Airlink (Recommended)

Enter your Wi-Fi password.

When your camera is connected, the LED indicator will light up in blue.^

Enter a name for your camera.

Via QR Code Scan

Enter your Wi-Fi password.
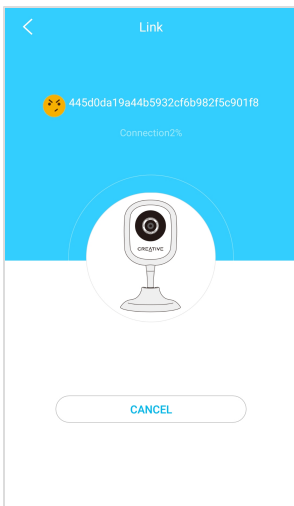
When your camera is connected, the LED indicator will light up in blue.^
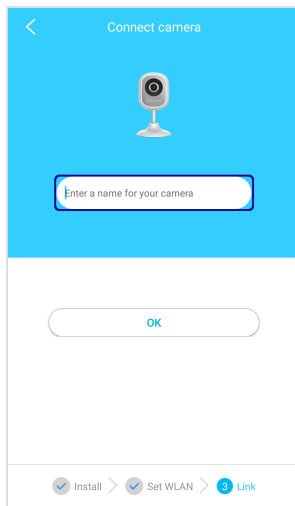
Enter a name for your camera.

Note:

^ *If your camera fails to connect:*
   i. *Check your Wi-Fi connection.*
   ii. *Ensure that the Wi-Fi password is correct.*
   iii. *Reset the camera and try again.*

To change the name of your camera, see **Using Your Device** *–* **Rename Camera**

To add another camera
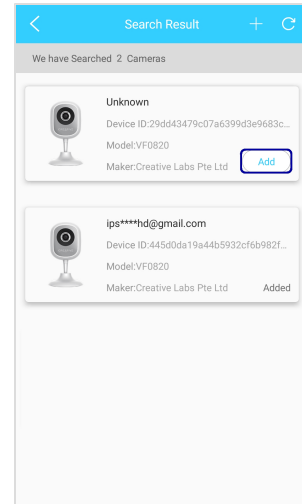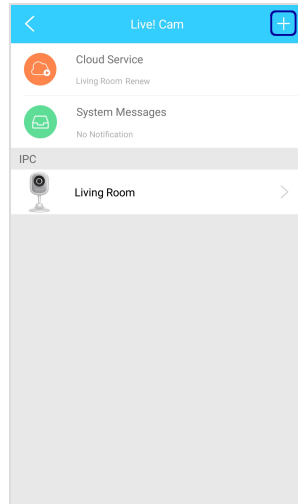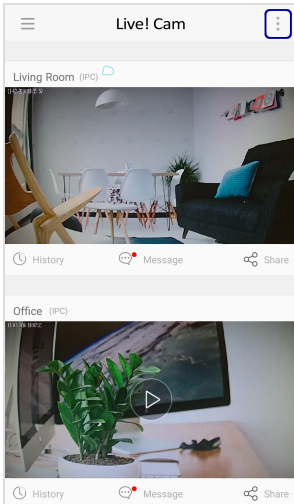
Select **Add** to add your camera.

When your camera is connected, the LED indicator will light up in blue. ^
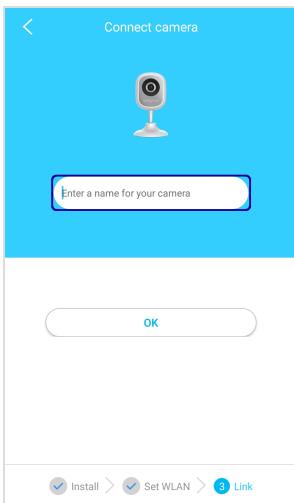
Enter a name for your camera.

Note:

^ If your camera fails to connect:
   i.   Check your Wi-Fi connection.
   ii. Ensure that the Wi-Fi password is correct.
   iii. Reset the camera and try again.

Using Your Device

View Live Video

After adding your camera(s), the camera(s) will be displayed on the main screen.

If there is more than one camera, tap $\triangleright$ to view the live video of the selected camera.

For more playback options, tap on the playback screen.
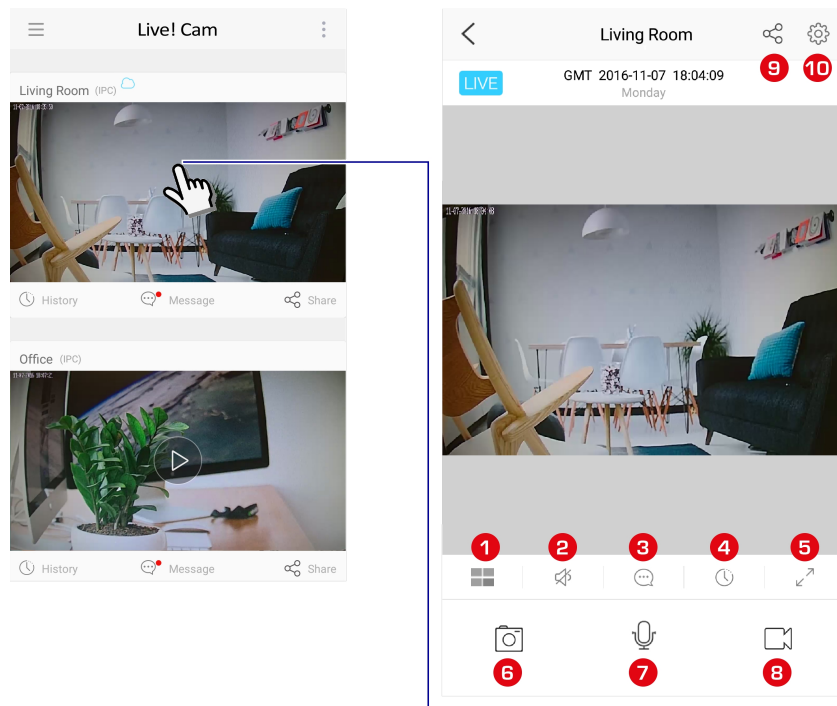
1. Multiview ▰

View 4 cameras live on one screen.
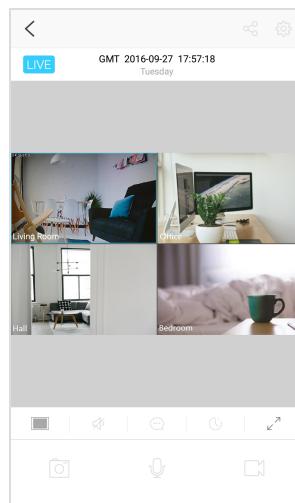
↗ fullscreen mode

▰ single view

⇶ list of cameras

Tip:

Double-tap the playback screen to switch from single view to multiview, and vice versa.

2. On/Off Camera Microphone 🔇

Turn on the camera microphone to listen to audio via the camera.

3. Alerts 💬

View short video recordings of motion or sound detected.

4. Recording history 🕐

View the video recording history stored on the cloud or microSD card.
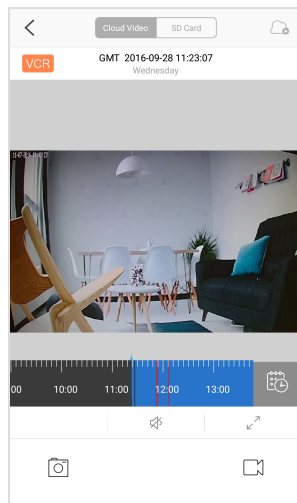
🔇 on/off recorded audio

📷 take snapshot*

📹 record video*

5. Full screen view ↗

Display the live feed in full screen.
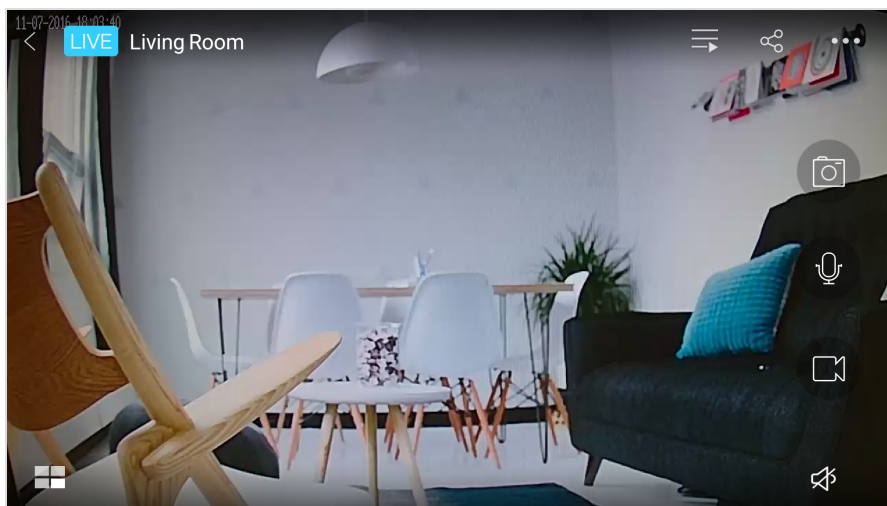
⇥	list of cameras	🎤	push to talk
⌁	share	☐	record video*
•••	more (video quality and screen rotation)	🔇	on/off camera microphone
📷	take snapshot*		

6. Take snapshot* 📷

Take a snapshot of the live video playback.

7. Push to talk 🎤

Tap and hold to talk through the camera via your smart device.

8. Record video* ☐

Tap to start recording. Tap again to stop.

9. Share ⌁

Share your camera with your family or friends.

To manage your shared cameras, see **Manage Sharing**.

10. Camera settings ⚙

Configure your camera, set alerts, schedule recordings and more.

Note:

   The file will be saved into your smart device.

View Recorded Videos and Snapshots on Smart Device
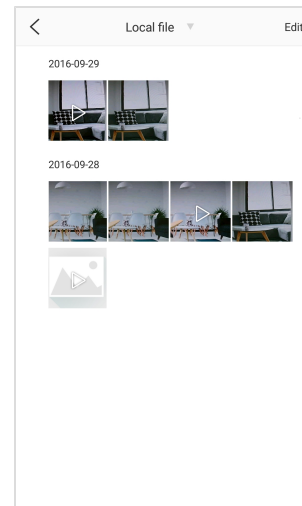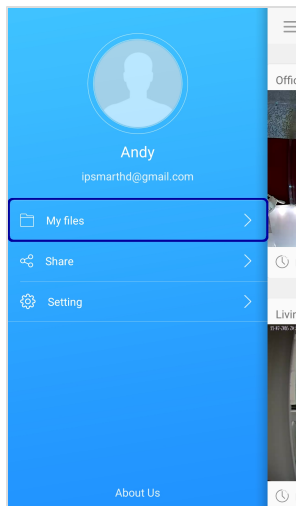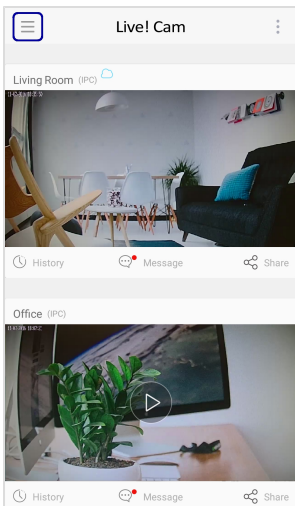
Select a file to view or play it.
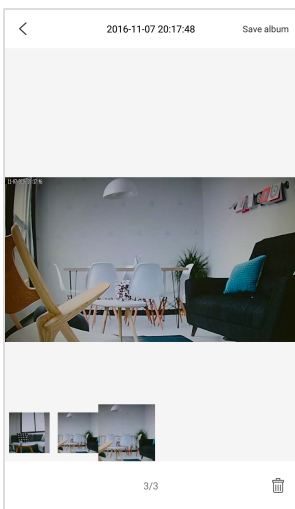
View image

Swipe left or right to browse.

🗑 delete file
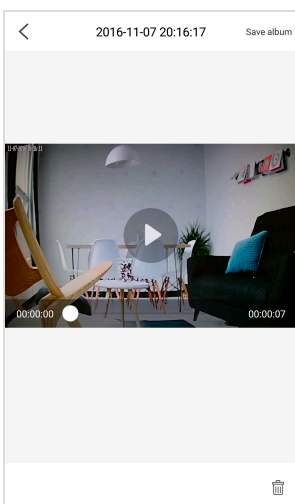
Play video

Tap ▷ to play.

Delete files
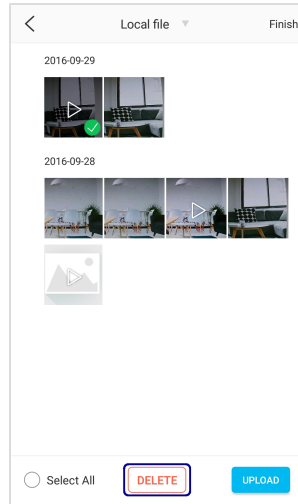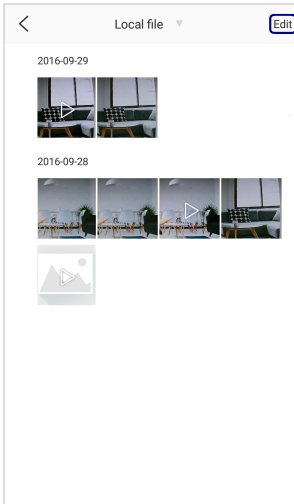
Select the desired file.
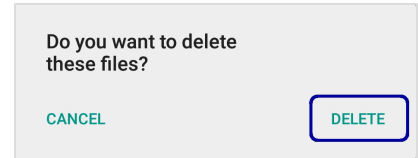
Upload files to cloud*
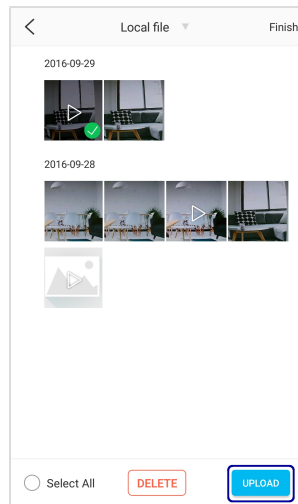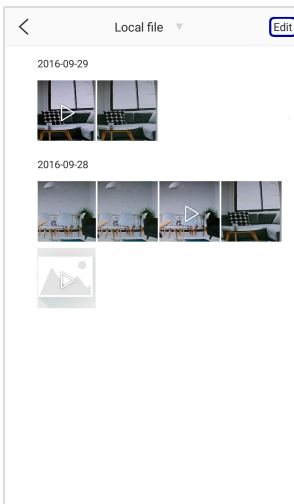
Select the desired file.
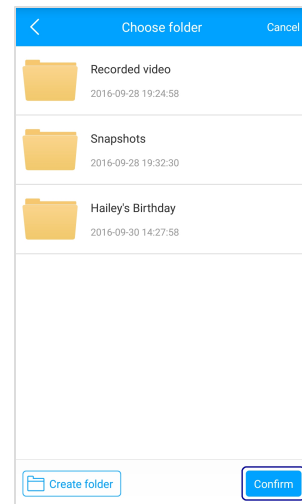
Choose the location.
To create a new folder, select **Create folder**.

Note:

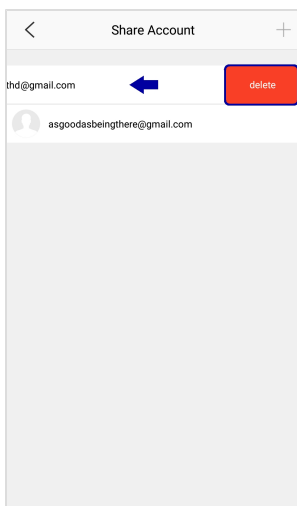   *See **Using Cloud Storage** for more information.*

Manage Sharing
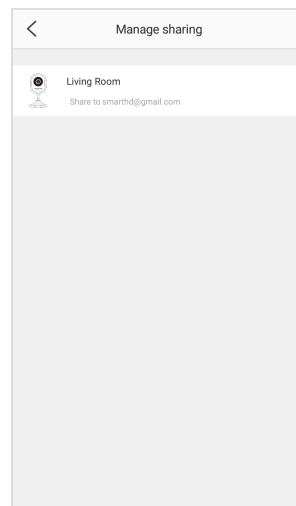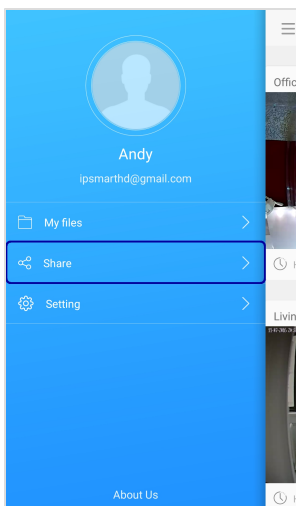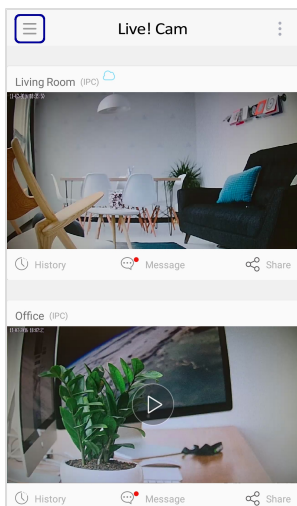
Select a camera.

To add more friends
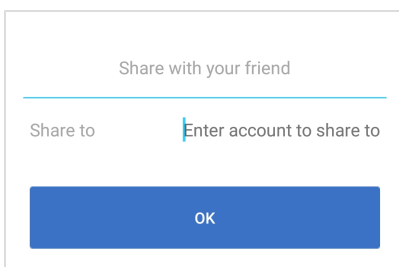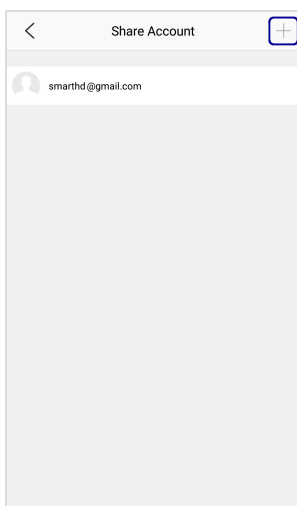
Enter your friend's email.

To stop sharing

Swipe left on the email address, and select **delete**.

Note:

Users connected to a shared camera are automatically disconnected when the camera is deleted from your account. See **Delete Camera***.*

System Messages

When someone shares their camera with you, you will see the invitation in System Messages.
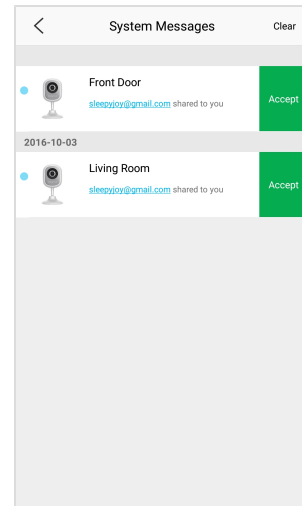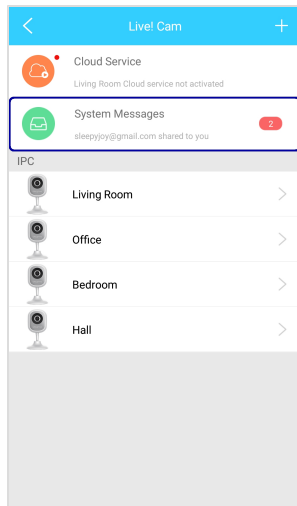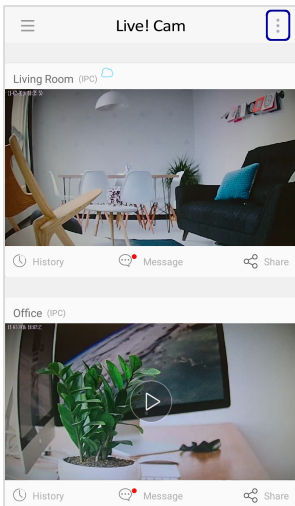
Accept the invitation to view the camera.

Rename Camera
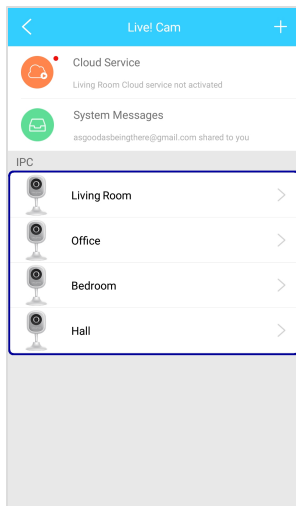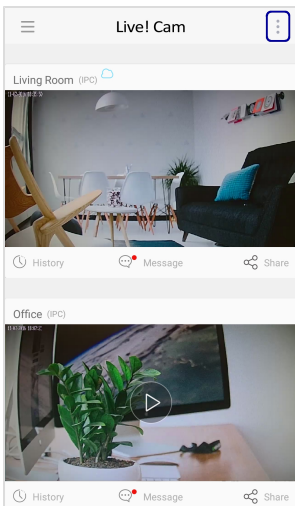
Select a camera to configure.
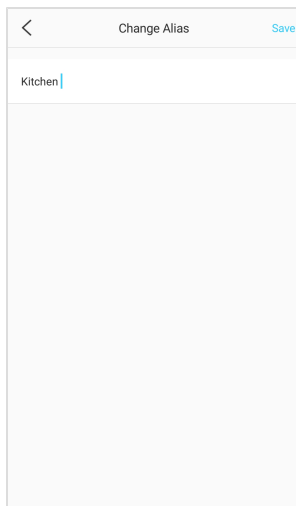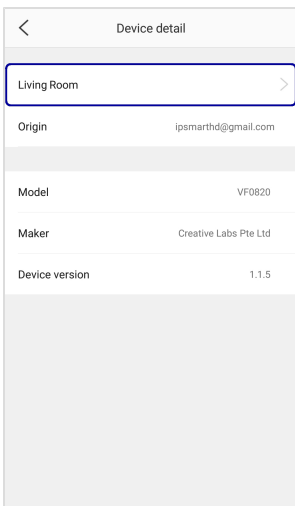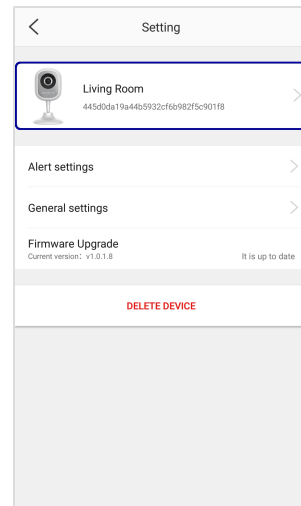
Rename your camera.

Set Alert Notifications

When alerts are enabled, the camera will push notifications to your smart device when motion or sound is detected.
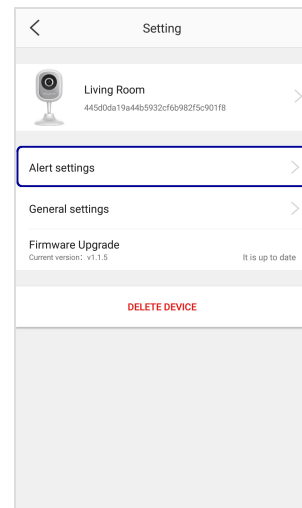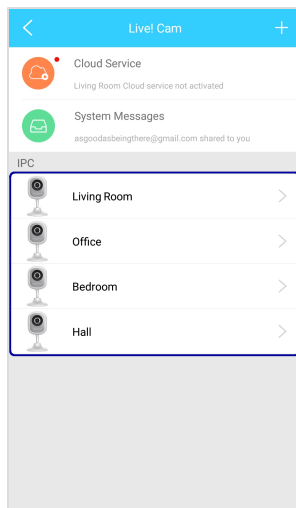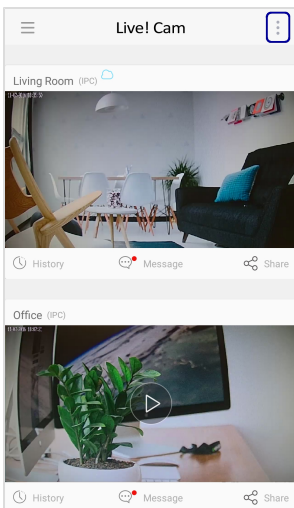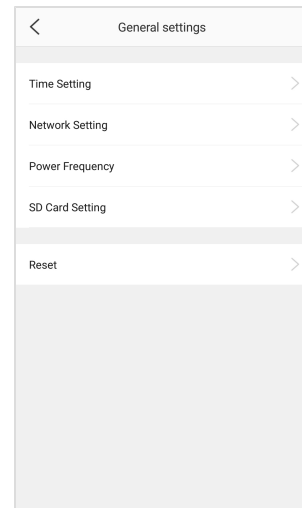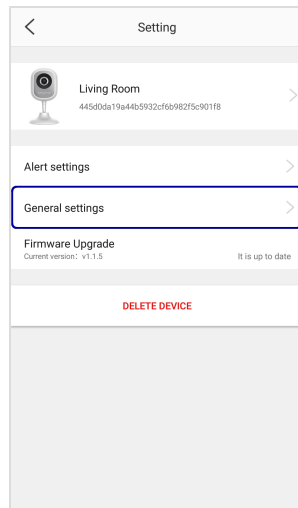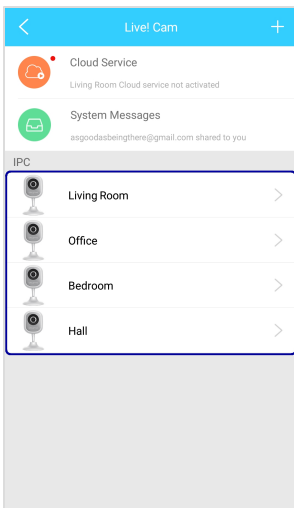

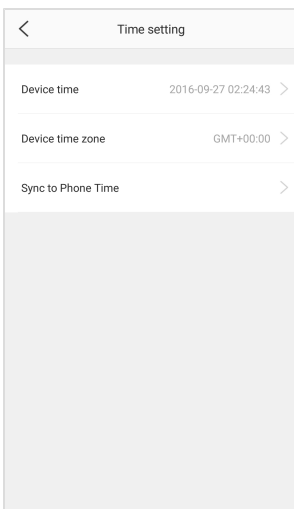Select a camera to configure.
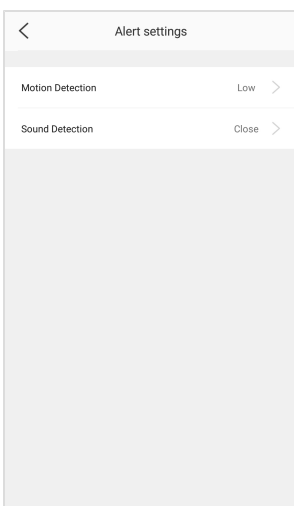
Select **Motion Detection** or **Sound Detection**.
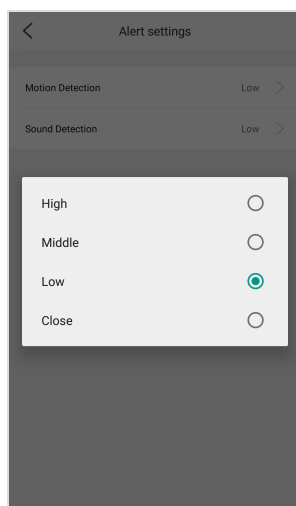
Select the sensitivity level.

Set Time and Connection

Time Setting

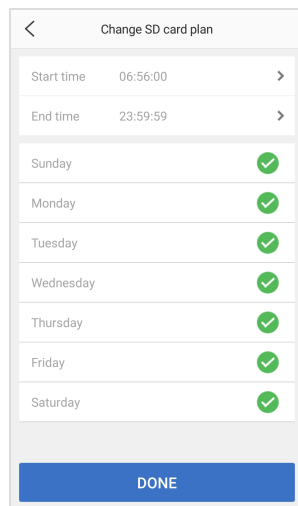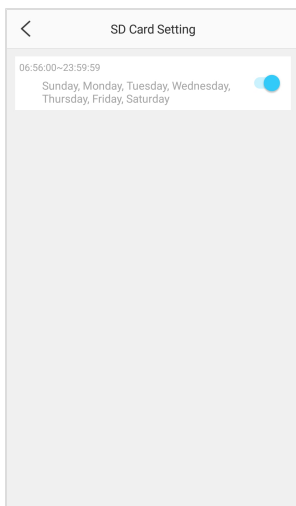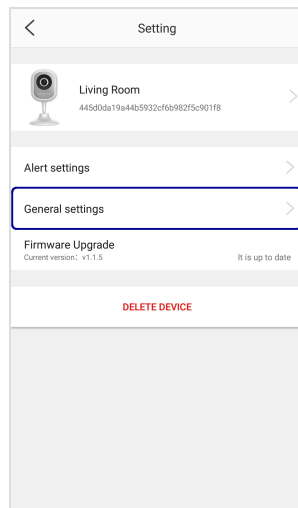Set the time on your camera. You can also sync it to your smart device's time.
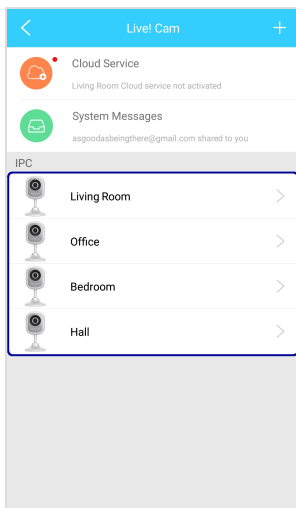

Network Setting

Change the Wi-Fi network connection. Configure your camera's LAN settings.
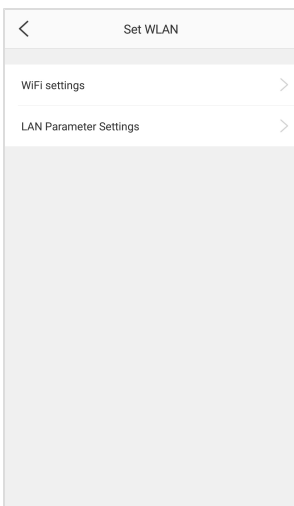
Set microSD Recording Schedule

If a microSD card is inserted into the camera, you can set the camera to automatically record videos according to a schedule.
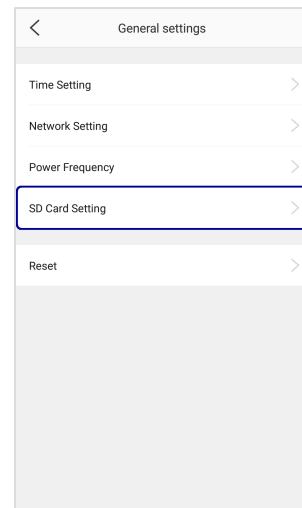

Set the time and day desired.

Note:

Recording on a microSD card is continuous. However, when the storage space is full, the oldest footage will automatically be overwritten by new recordings.
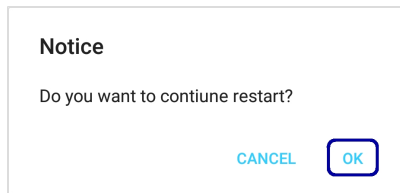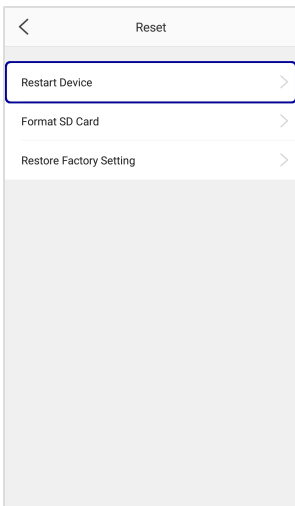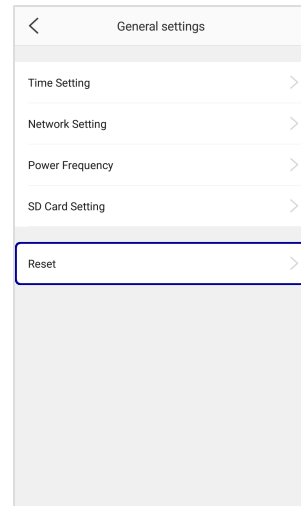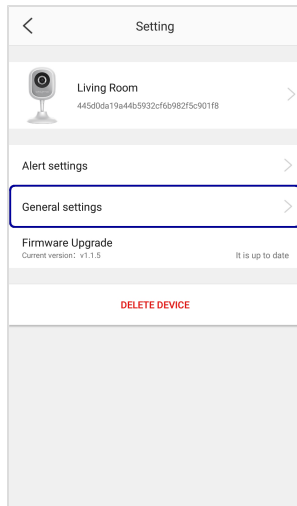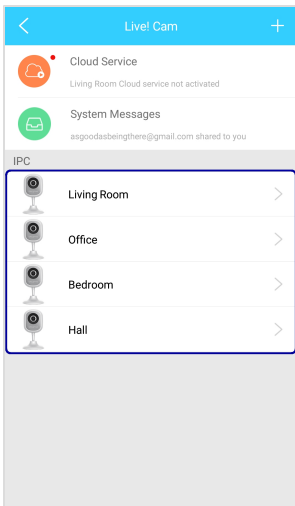
Format microSD Card

You should format the microSD card before using it for the first time on your camera.

> **WARNING:**
> *Backup all your data before formatting. Formatting will erase all the data on the microSD card.*
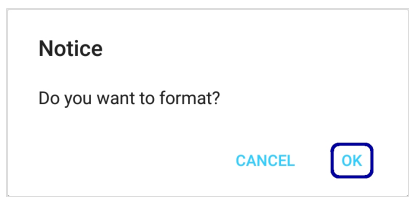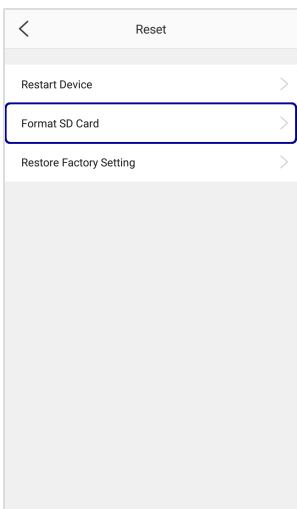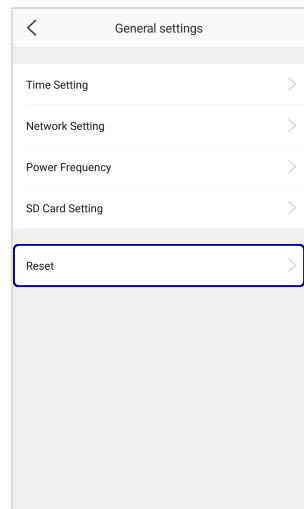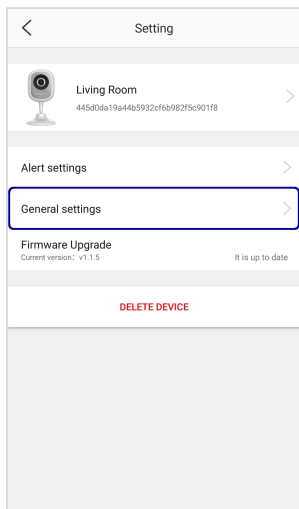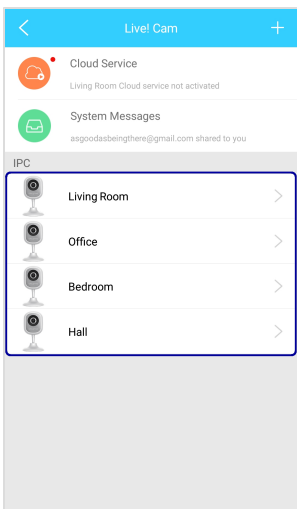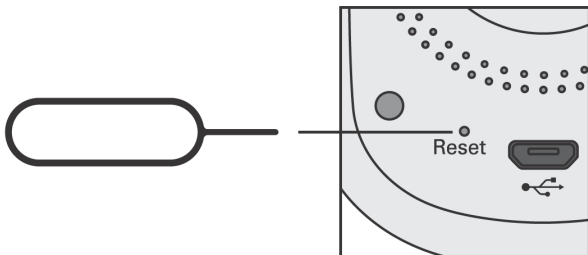
Restart Camera

If the live video freezes or if your camera is not working properly, restart the camera.
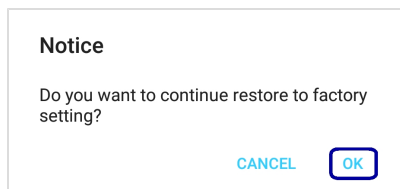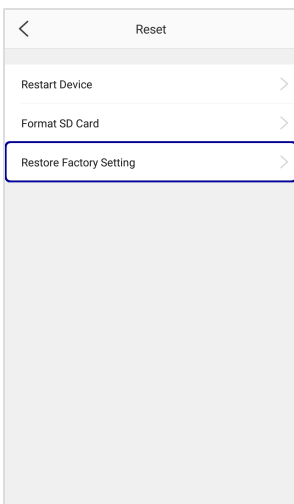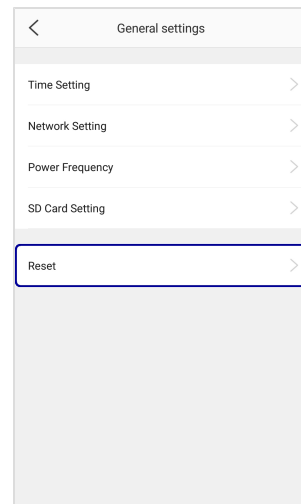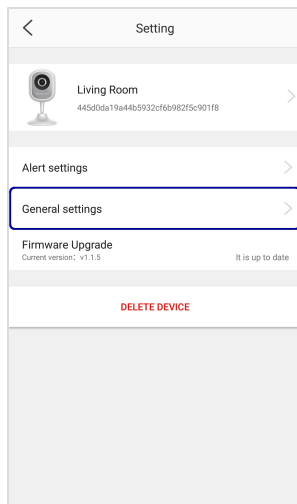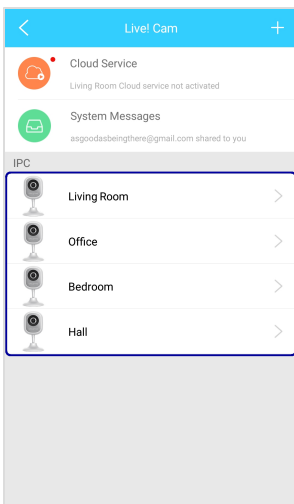
Restore Factory Default Settings

> **WARNING:**
> *All settings and configurations made previously on your device will be erased.*
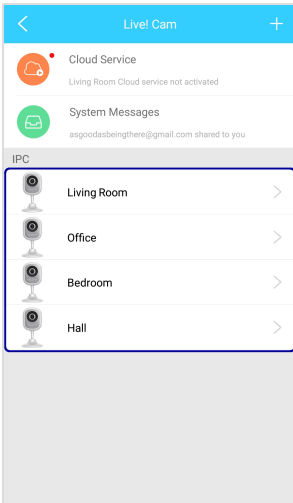

Insert a pin and hold for 10 seconds or until you hear a sound.
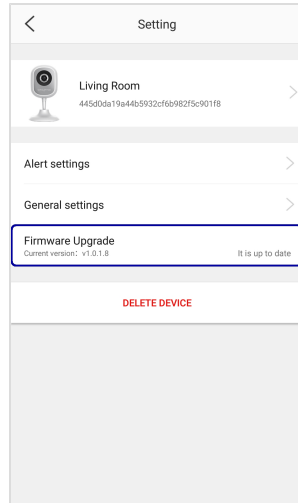
OR

Upgrade Firmware
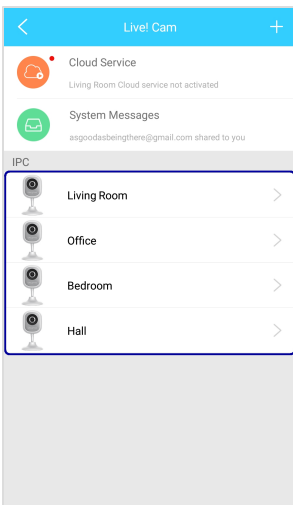
To check for the latest firmware.
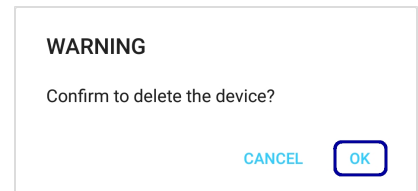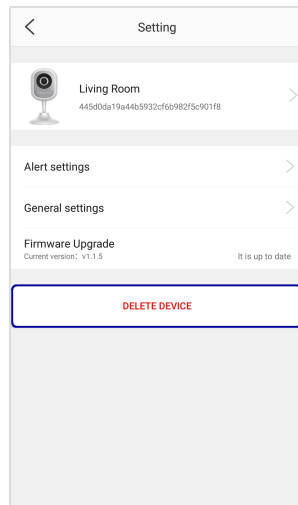

Select a camera.

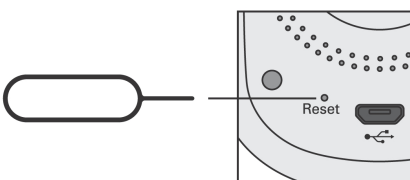# Delete Camera

To remove a camera from your account.

Select a camera.

Note:

To properly remove a camera from your account, reset the camera before adding it to another account.

Using Cloud Storage

Your Live! Cam account comes with an optional cloud storage.

You can record 24/7 non-stop and backup videos automatically to the cloud so you won't miss a thing.

View your video history from anywhere, on any device, and share them with anyone in a secure and easy way.

Notes:

Each Live! Cam account is entitled to a free 30-day trial. The trial is activated automatically upon adding the first camera to the account.

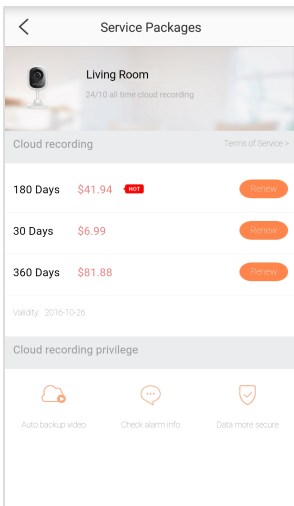*Video backup to the cloud is continuous until your subscription expires.*

At any time, the cloud will only store 10 days worth of recording. On the 11th day, the oldest footage (Day 1) will be overwritten automatically.

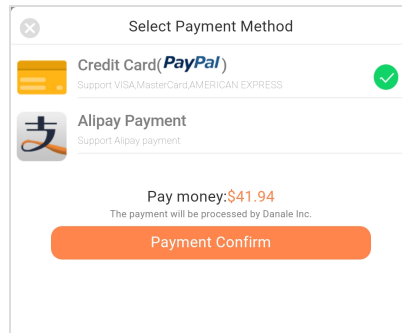## View Cloud Subscription Status
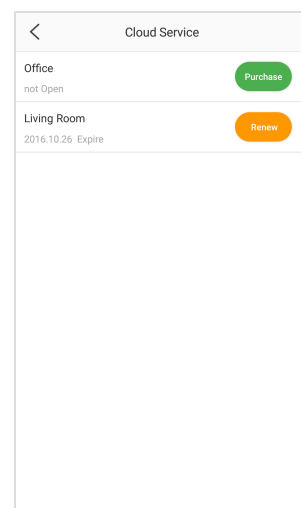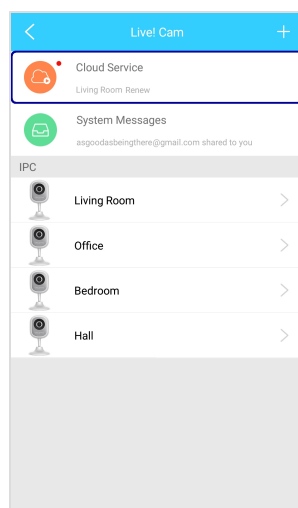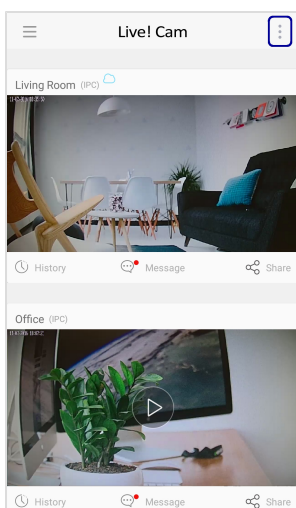
See the expiry date.
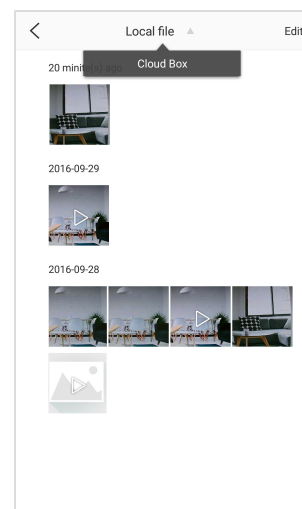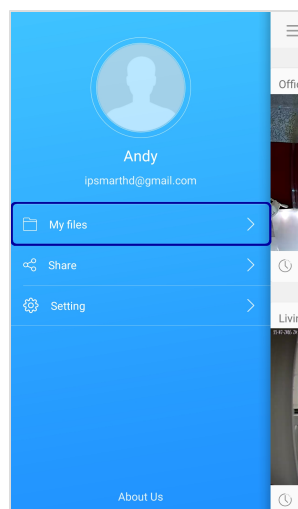Purchase or renew your cloud subscription.
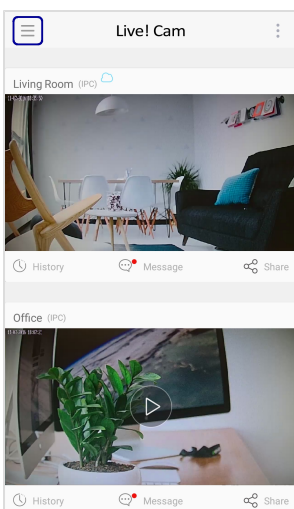
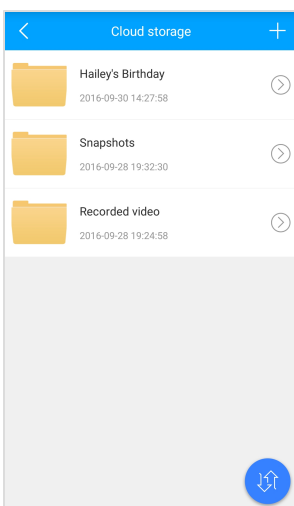# Purchase Cloud Storage

Select your desired package.

Confirm payment method.

View Files on Cloud

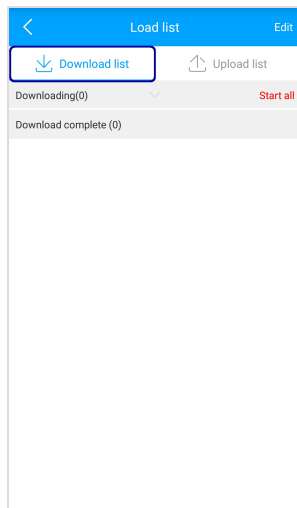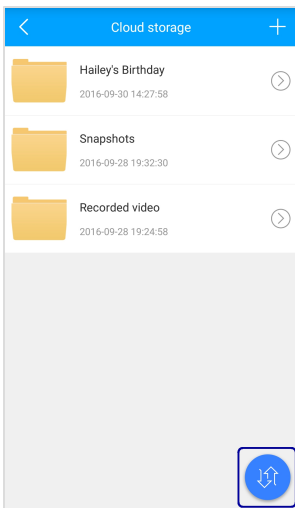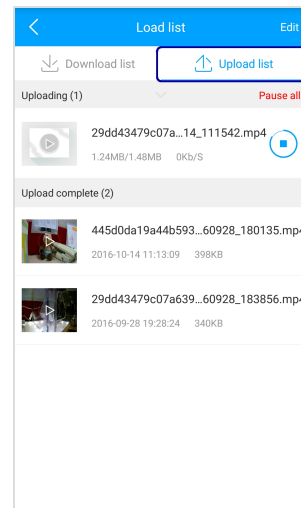Select **Cloud Box**.

Note:

Video backup files are encrypted and cannot be viewed through the cloud storage.

To view the backup video, tap ⏱ on the main screen.
*See **Using Your Device** – **4. Recording history***

View Sync Status

View download status.

View upload status.

Manage Files on Cloud Storage
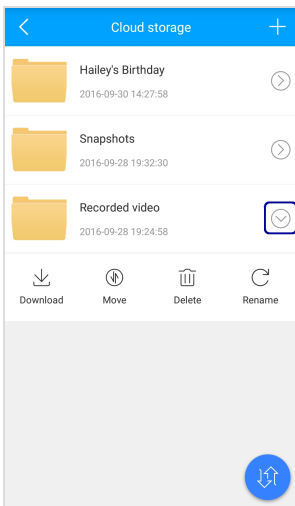
⤓ download file

⊘ move file

🗑 delete file

↻ rename file

Changing Account Settings

You can change your account settings or modify the Live! Cam app settings at any time.

Account Settings
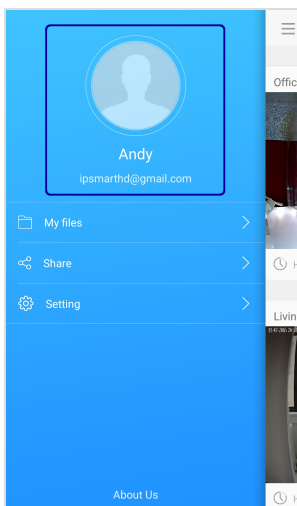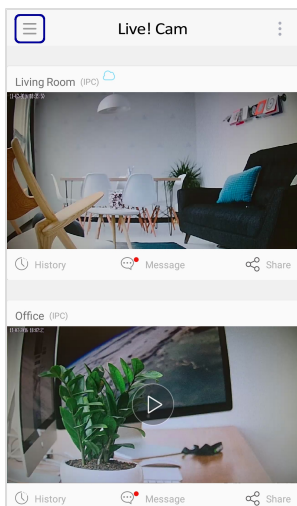
Changing Profile Picture
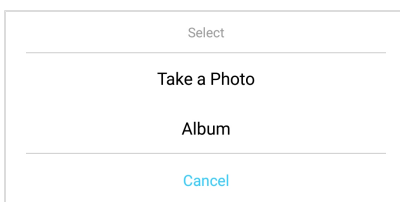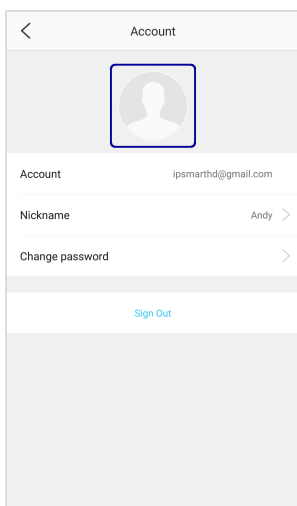
Take a photo or select an image from your album.

Naming Your Account
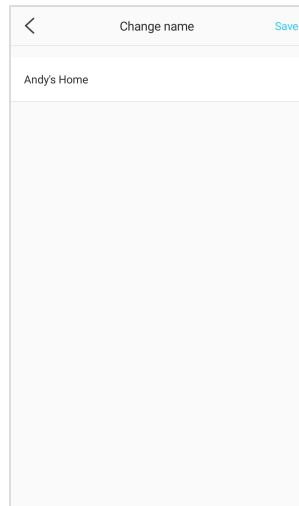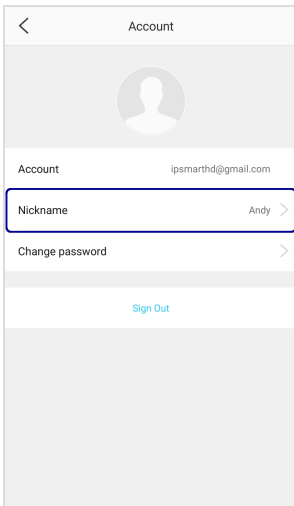
Enter a name.

Changing Password

Change your password.

Signing Out

App Settings

- **Auto play in WiFi**
  Enable/disable videos to play automatically when you're connected to WiFi

- **Message Notification**
  Enable/disable the app to push alert notifications

- **Check Update**
  Check for the latest app updates

Live! Cam Computer Software

To take full advantage of your Live! Cam IP SmartHD, you can also install the Live! Cam software on your computer.

The Live! Cam software lets you:

- Set up your Live! Cam IP SmartHD
- Stream live videos 24/7, in clear 720p HD
- Listen and talk with 2-way audio
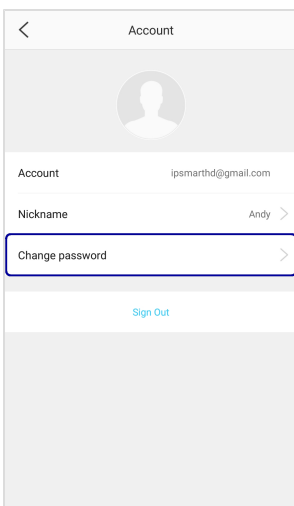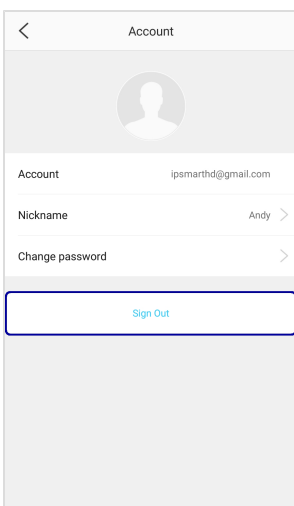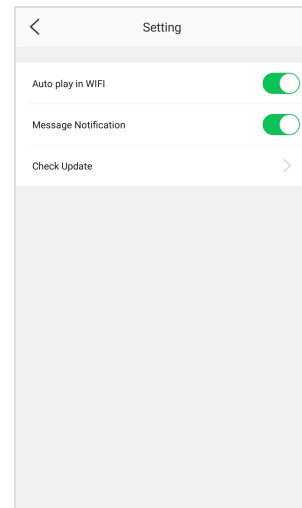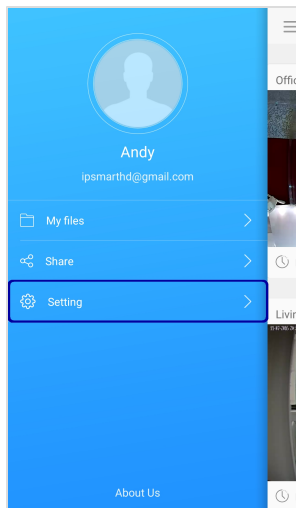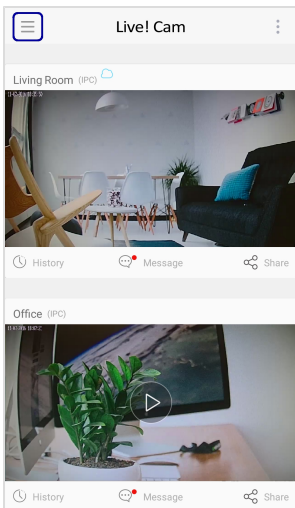- Record videos and review footage so you don't miss a thing
- View 4 cameras at once and control them remotely.
- Automatically backup videos to the cloud.
- Receive future updates and features.

Installing Application

For Windows OS

1. Using a standard web browser, visit support.creative.com/ipsmarthd.
2. Locate **Live! Cam IP SmartHD** and the software package for your Windows operating system.
3. Download this package into your local hard disk.
4. Locate and launch the software package.
5. Follow the on-screen instructions to complete the installation.
6. When prompted, restart your computer.
7. Launch the application by locating and clicking **Live! Cam**.

For Mac OS

1. Using a standard web browser, visit support.creative.com/ipsmarthd.
2. Locate **Live! Cam IP SmartHD** and the software package for your Mac OS.
3. Download this package into your local hard disk.
4. Double-click the downloaded file to uncompress it.
5. Double-click the **Live! Cam** icon and follow the subsequent on-screen instructions to complete the installation.
6. Launch **Live! Cam** from the **Applications** > **Creative** folder.

Uninstalling Application

In the event that an uninstallation is required (such as for upgrades), please follow the following procedure.

Before you begin, close all running applications. Applications that are still running during uninstallation may not be removed.

For Windows OS

1. From the **Control Panel**, click **Uninstall a program**.
2. Select **Live! Cam**.
3. Click the **Uninstall** button or option.
   If the **User Account Control** dialog box appears, click the **Continue** button.
4. Click the **Yes** button.
5. When prompted, restart your computer.

For Mac OS

1. Click **Applications** > **Creative** > **Creative Uninstaller**.
2. Select **Live! Cam**.
3. Click the **Uninstall** button.
4. Follow the on-screen instructions.

License and Copyright

Version 1.0

November 2016